
From: Brenda Hardy
Sent: Monday, July 20, 2020 1:19 PM
To: Cody Rasmus
Subject: Re: Quick question - Neighbors

Categories: responsive

I was on a day off on Thursday when you emailed. Do you still need assistance with something?

Detective III Brenda Hardy #34925

Los Angeles Police Department
Olympic Detective Robbery Table Coordinator
1130 S. Vermont Avenue
Los Angeles, CA 90006
Office: 213-382-9463
Fax: 213-382-6678
Stop Number 400-1130
Email: 34925@lapd.online



From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Thursday, July 16, 2020 12:41 PM
To: Brenda Hardy <34925@lapd.online>
Subject: Quick question - Neighbors

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hi Brenda,

I just tried your phone to ask you a quick question I'm hoping you can help me with. Is there a good time I can reach you today?

Thanks,
Cody

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.

Santa Monica, CA 90404

www.ring.com

From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Monday, July 20, 2020 10:13 AM
To: Myra Correa
Subject: Ring Neighbors - LAPD

Categories: responsive

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hi Detective Myra,

I saw you are new to Ring Neighbors and just want to introduce myself as your Account Manager and main point of contact at Ring.

Do you have a few minutes for an intro call this week?

In the meantime, here is a link to our [quickstart guide](#), and be sure to use Chrome, Firefox or Internet Explorer 11 when logging in (older versions of Internet Explorer are not compatible).

Thanks,
Cody

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

From: Ivy Butters
Sent: Friday, July 17, 2020 1:58 PM
To: Cody Rasmus
Subject: Re: [REDACTED] Border

Categories: responsive

Hey Cody,

I've taken off for the day. I'll give you a call on Tuesday when I'm back in the office.

Have a nice weekend and stay safe!

Ivy Butters

On Jul 17, 2020, at 1:39 PM, Cody Rasmus <cody.rasmus@ring.com> wrote:

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hi Ivy,

I just tried your phone to follow up on this. Feel free to give me a call back at [REDACTED] or I can circle back with you on Monday.

Thanks,
Cody

On Fri, Jul 17, 2020 at 8:45 AM Ivy Butters <n6300@lapd.online> wrote:
Hi Cody,

I hope you're doing well.

I was hoping you could help me out with something. I'm assisting a detective with a case that occurred on the border of [REDACTED]. We are trying to view a video that was sent to us but are unable to open it. When we look on the Neighbors app the area comes up as [REDACTED] but it's actually still our jurisdiction. Is there a way for you to expand our border out to include this area (as it is LAPD jurisdiction)? Please let me know.

Thanks!!

Ivy Butters

Begin forwarded

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Just saw this on Neighbors: [REDACTED]

Sent from my iPhone

On Jul 16, 2020, at 5:21 PM, Myra Correa <37169@lapd.online> wrote:

James

You can send the video via this email.

Detective Correa

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Friday, July 17, 2020 1:39 PM
To: Ivy Butters
Subject: Re: [REDACTED] Border

Follow Up Flag: Flag for follow up
Flag Status: Flagged

Categories: responsive

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Thanks!!

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Detective Correa

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

From: Ivy Butters
Sent: Friday, July 17, 2020 8:45 AM
To: Cody Rasmus
Subject: [REDACTED] Border

Categories: responsive

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Begin forwarded

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Sent from my iPhone

On Jul 16, 2020, at 5:21 PM, Myra Correa <37169@lapd.online> wrote:

James

You can send the video via this email.

Detective Correa

From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Thursday, July 16, 2020 5:37 PM
To: Eric Hammerschmitt
Subject: Re: Ring Neighbors Portal | LAPD

Categories: responsive

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

No problem, I'll make a note to touch base with you then.

On Thu, Jul 16, 2020 at 5:25 PM Eric Hammerschmitt <38637@lapd.online> wrote:
Sorry Cory,

I'll be available next Tuesday.

On Jul 16, 2020, at 5:18 PM, Cody Rasmus <cody.rasmus@ring.com> wrote:

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hi Eric,

Are you available to go over Neighbors tomorrow on a quick phone call? It shouldn't take more than 10 minutes or so.

Thanks,
Cody

On Thu, Jul 16, 2020 at 10:45 AM Ivy Butters <n6300@lapd.online> wrote:
Thanks Cody!

Eric - You have been reinvited.

Ivy Butters, CCIA
Crime and Intelligence Analyst I
Los Angeles Police Department - West LA Division
1663 Butler Avenue
Los Angeles, CA 90025
N6300@lapd.online
(310) 444-1584 (Office)

<Outlook-jppq02i3.png>

From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Thursday, July 16, 2020 9:49 AM
To: Eric Hammerschmitt <38637@lapd.online>
Cc: Ivy Butters <n6300@lapd.online>
Subject: Re: Ring Neighbors Portal | LAPD

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Hi Eric,

I cc'd Ivy Butters who is West LA's admin to help you out. When you receive your invitation email, be sure to open the link in Chrome and use Chrome for Neighbors going forward. Older versions of Internet Explorer are not compatible.

Ivy, you can manage users from [REDACTED] You can search for Det. Hammerschmitt's account and then click the down arrow on the far right of the page to re-invite him.

Thanks,
Cody

On Wed, Jul 15, 2020 at 1:32 PM Eric Hammerschmitt <38637@lapd.online> wrote:
Hi Cody,

I tried to log in can you resend the link to gain access.

Thank You.

Eric Hammerschmitt
Detective I
Los Angeles Police Department
West Los Angeles Area
Detectives Bureau
1663 Butler Avenue
Los Angeles, CA 90025
Mail Stop 417

From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Monday, March 30, 2020 5:21 PM
To: Cody Rasmus <cody.rasmus@ring.com>
Subject: Ring Neighbors Portal | LAPD

ATTENTION: This email originated outside of LAPD. Please use caution when clicking on hyperlinks or opening attachments if you are unfamiliar with the sender.

Good afternoon,

Hope you are doing well and staying healthy. I'm LAPD's account manager for the Ring Neighbors Portal. I'm reaching out because you have a Neighbors Portal account but you have not activated it yet.

To join, please check your inbox (or spam folder) for an invitation that was sent today and follow the prompts.

Neighbors Portal now works on Internet Explorer 11 (previously only Chrome), so you should have an easier time using it.

Please reach out if you have any questions. I will be happy to help.

Thanks,
Cody

P.S. Our Quickstart Guide is attached.

--

Cody Rasmus

c: [REDACTED]
e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com



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[See our agency success stories](#)

--

Cody Rasmus

Account Manager, Neighbors
c: [REDACTED]
e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



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www.ring.com

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

From: Eric Hammerschmitt
Sent: Thursday, July 16, 2020 5:26 PM
To: Cody Rasmus
Subject: Re: Ring Neighbors Portal | LAPD

Categories: responsive

Sorry Cory,

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Ivy Butters, CCIA
Crime and Intelligence Analyst I
Los Angeles Police Department - West LA Division
1663 Butler Avenue
Los Angeles, CA 90025
N6300@lapd.online
(310) 444-1584 (Office)
<Outlook-jppq02i3.png>

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Sent: Thursday, July 16, 2020 9:49 AM
To: Eric Hammerschmitt <38637@lapd.online>
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Detective I
Los Angeles Police Department
West Los Angeles Area
Detectives Bureau
1663 Butler Avenue
Los Angeles, CA 90025
Mail Stop 417

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--

Cody Rasmus

c: [REDACTED]
e: cody.rasmus@ring.com



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Santa Monica, CA 90404
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[See our agency success stories](#)

--

Cody Rasmus

Account Manager, Neighbors
c: [REDACTED]
e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



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www.ring.com

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Eric - You have been reinvited.

Ivy Butters, CCIA
Crime and Intelligence Analyst I
Los Angeles Police Department - West LA Division
1663 Butler Avenue
Los Angeles, CA 90025
N6300@lapd.online
(310) 444-1584 (Office)



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Cc: Ivy Butters <n6300@lapd.online>
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Thank You.

Eric Hammerschmitt
Detective I
Los Angeles Police Department
West Los Angeles Area
Detectives Bureau
1663 Butler Avenue
Los Angeles, CA 90025
Mail Stop 417

From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Monday, March 30, 2020 5:21 PM
To: Cody Rasmus <cody.rasmus@ring.com>
Subject: Ring Neighbors Portal | LAPD

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Please reach out if you have any questions. I will be happy to help.

Thanks,
Cody

P.S. Our Quickstart Guide is attached.

--

Cody Rasmus

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com



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Join the new neighborhood watch.

[See our agency success stories](#)

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

From: Ring Team <videorequest@publicsafety.ring.com>
Sent: Thursday, July 16, 2020 4:43 PM
To: Davis Giron
Subject: Los Angeles Police Department is requesting your help

Categories: responsive

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

This is your copy of the Request Video email.
The links below have been disabled in this copy, but the links are active for Ring users.



Dear Neighbor,

Ring is contacting you on behalf of **Detective Alex Giron** of the **Los Angeles Police Department**, who is seeking videos recorded between [REDACTED]
[REDACTED], in connection with the investigation of an incident (Incident # [REDACTED]) near your home.

A message from Detective Giron:

Hello Ring neighbors. We are looking for any video that may help us identify a suspect that [REDACTED]
[REDACTED] Any information would be appreciated.

Sharing your video recordings with Los Angeles Police Department is entirely optional and will not provide the department with access to your Ring device(s). If you choose to share your Ring video recordings, the Los Angeles Police Department will also receive your email address and street address. Click the button below to review and share select Ring video recordings.

Check Your Ring Videos*

*launches the Ring App

If you do not wish to participate, simply ignore this request and nothing will be shared with the Los Angeles Police Department, including whether or not this request was sent to you. If you do not wish to receive requests like these in the future, [click here](#) to opt out.

If you have questions or additional information that can assist **Detective Giron**, call [REDACTED] or email 35558@lapd.online and reference **Incident # [REDACTED]**. For more information about video requests, including how your shared videos may be used by public safety agencies, visit our [FAQ](#).

Stay safe,
Ring Team

[Click here to opt-out from future requests to share footage](#)



Email intended for 35558@lapd.online
© 2020 Ring LLC or its affiliates 1523 26th Street Santa Monica, CA 90404
[Privacy Notice](#) | [Support](#) | [Terms of Service](#)



From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Thursday, July 16, 2020 12:42 PM
To: Brenda Hardy
Subject: Quick question - Neighbors

Categories: responsive

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Hi Brenda,

I just tried your phone to ask you a quick question I'm hoping you can help me with. Is there a good time I can reach you today?

Thanks,
Cody

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

From: Ivy Butters
Sent: Thursday, July 16, 2020 10:45 AM
To: Cody Rasmus;Eric Hammerschmitt
Subject: Re: Ring Neighbors Portal | LAPD

Categories: responsive

Thanks Cody!

Eric - You have been reinvited.

Ivy Butters, CCIA
Crime and Intelligence Analyst I
Los Angeles Police Department - West LA Division
1663 Butler Avenue
Los Angeles, CA 90025
N6300@lapd.online
(310) 444-1584 (Office)



From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Thursday, July 16, 2020 9:49 AM
To: Eric Hammerschmitt <38637@lapd.online>
Cc: Ivy Butters <n6300@lapd.online>
Subject: Re: Ring Neighbors Portal | LAPD

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Ivy, you can manage users from [REDACTED] You can search for Det. Hammerschmitt's account and then click the down arrow on the far right of the page to re-invite him.

Thanks,
Cody

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Eric Hammerschmitt
Detective I
Los Angeles Police Department
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1663 Butler Avenue
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Mail Stop 417

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Cody Rasmus

c: [REDACTED]
e: cody.rasmus@ring.com



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--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Thursday, July 16, 2020 9:50 AM
To: Eric Hammerschmitt
Cc: Ivy Butters
Subject: Re: Ring Neighbors Portal | LAPD

Categories: responsive

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Hi Eric,

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Eric Hammerschmitt
Detective I
Los Angeles Police Department
West Los Angeles Area
Detectives Bureau
1663 Butler Avenue
Los Angeles, CA 90025
Mail Stop 417

From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Monday, March 30, 2020 5:21 PM
To: Cody Rasmus <cody.rasmus@ring.com>
Subject: Ring Neighbors Portal | LAPD

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Cody

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Cody Rasmus

c: [REDACTED]
e: cody.rasmus@ring.com



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Join the new neighborhood watch.

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--

Cody Rasmus

Account Manager, Neighbors
c: [REDACTED]
e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

From: Ivy Butters
Sent: Wednesday, July 15, 2020 3:26 PM
To: Cody Rasmus
Subject: Map of LAPD West Los Angeles Division
Attachments: 051220_SLO_MAP.pdf

Categories: responsive

Hi Cody,

Here's the map we spoke about. The SDSC's email address is WLASDSC@lapd.online

Ivy Butters, CCIA
Crime and Intelligence Analyst I
Los Angeles Police Department - West LA Division
1663 Butler Avenue
Los Angeles, CA 90025
N6300@lapd.online
(310) 444-1584 (Office)



From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Tuesday, July 14, 2020 3:56 PM
To: Ivy Butters <n6300@lapd.online>
Subject: Re: LAPD / Ring Neighbors

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Perfect, I'll give you a call then.

Speak soon,
Cody

On Tue, Jul 14, 2020 at 2:14 PM Ivy Butters <n6300@lapd.online> wrote:
How about 2:30pm? That number works.

Ivy Butters, CCIA
Crime and Intelligence Analyst I
Los Angeles Police Department - West LA Division
1663 Butler Avenue
Los Angeles, CA 90025

N6300@lapd.online

(310) 444-1584 (Office)



From: Cody Rasmus <cody.rasmus@ring.com>

Sent: Tuesday, July 14, 2020 1:51 PM

To: Ivy Butters <n6300@lapd.online>

Subject: Re: LAPD / Ring Neighbors

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Afternoons work great for me and I'm available tomorrow from 2:30-4pm. Is there a good time in that window for you?

Also, is 310 444 1584 the best number to reach you?

On Tue, Jul 14, 2020 at 1:44 PM Ivy Butters <n6300@lapd.online> wrote:

Hi Cody,

Sounds good. The afternoons usually work best for me. Did you have a date/time in mind?

Ivy Butters, CCIA
Crime and Intelligence Analyst I
Los Angeles Police Department - West LA Division
1663 Butler Avenue
Los Angeles, CA 90025
N6300@lapd.online
(310) 444-1584 (Office)



From: Cody Rasmus <cody.rasmus@ring.com>

Sent: Tuesday, July 14, 2020 1:41 PM

To: Ivy Butters <n6300@lapd.online>

Subject: LAPD / Ring Neighbors

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hi Ivy,

Just want to introduce myself as your Account Manager and main point of contact at Ring. Since we haven't had a chance to meet, would you be open to a quick intro call this week? I also have a few updates to share and I'm curious to hear your opinion on Neighbors thus far.

Thanks,
Cody

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

--
Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

From: Ring Team <videorequest@publicsafety.ring.com>
Sent: Wednesday, July 15, 2020 3:01 PM
To: Antonio Melendez
Subject: Los Angeles Police Department is requesting your help

Categories: responsive

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

This is your copy of the Request Video email.
The links below have been disabled in this copy, but the links are active for Ring users.



Dear Neighbor,

Ring is contacting you on behalf of **Detective I Antonio Melendez** of the **Los Angeles Police Department**, who is seeking videos recorded between [REDACTED]
[REDACTED], in connection with the investigation
of an incident (Incident # [REDACTED]) near your home.

A message from Detective I Melendez:

On [REDACTED]
[REDACTED]
[REDACTED]
[REDACTED] I am seeking any
video footage of the incident.

Sharing your video recordings with Los Angeles Police Department is entirely optional and will not provide the department with access to your Ring device(s). If you choose to share your Ring video recordings, the Los Angeles Police Department will also receive your email address and street address. Click the button below to review and share select Ring video recordings.

Check Your Ring Videos*

*launches the Ring App

If you do not wish to participate, simply ignore this request and nothing will be shared with the Los Angeles Police Department, including whether or not this request was sent to you. If you do not wish to receive requests like these in the future, [click here](#) to opt out.

If you have questions or additional information that can assist **Detective I Melendez**, call [REDACTED] or email 36124@lapd.online and reference **Incident # [REDACTED]**. For more information about video requests, including how your shared videos may be used by public safety agencies, visit our [FAQ](#).

Stay safe,
Ring Team

[Click here to opt-out from future requests to share footage](#)



Email intended for 36124@lapd.online
© 2020 Ring LLC or its affiliates 1523 26th Street Santa Monica, CA 90404
[Privacy Notice](#) | [Support](#) | [Terms of Service](#)



From: Eric Hammerschmitt
Sent: Wednesday, July 15, 2020 1:32 PM
To: Cody Rasmus
Subject: Re: Ring Neighbors Portal | LAPD

Categories: responsive

Hi Cody,

I tried to log in can you resend the link to gain access.

Thank You.

Eric Hammerschmitt
Detective I
Los Angeles Police Department
West Los Angeles Area
Detectives Bureau
1663 Butler Avenue
Los Angeles, CA 90025
Mail Stop 417

From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Monday, March 30, 2020 5:21 PM
To: Cody Rasmus <cody.rasmus@ring.com>
Subject: Ring Neighbors Portal | LAPD

ATTENTION: This email originated outside of LAPD. Please use caution when clicking on hyperlinks or opening attachments if you are unfamiliar with the sender.

Good afternoon,

Hope you are doing well and staying healthy. I'm LAPD's account manager for the Ring Neighbors Portal. I'm reaching out because you have a Neighbors Portal account but you have not activated it yet.

To join, please check your inbox (or spam folder) for an invitation that was sent today and follow the prompts.

Neighbors Portal now works on Internet Explorer 11 (previously only Chrome), so you should have an easier time using it.

Please reach out if you have any questions. I will be happy to help.

Thanks,
Cody

P.S. Our Quickstart Guide is attached.

--

Cody Rasmus

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com



[Download the Neighbors App.](#)
Join the new neighborhood watch.

[See our agency success stories](#)

From: Patricia Sandoval
Sent: Tuesday, July 14, 2020 5:57 PM
To: Cody Rasmus
Cc: Ahmad Zarekani;Carlos Figueroa;Brenda Hardy
Subject: Re: Ring Neighbors / Olympic Division

Categories: responsive

Cody,

We appreciate today's meeting as well. We will definitely be in touch soon.

Stay safe, happy and healthy,
Trish

Patricia Sandoval, Captain
Commanding Officer
Olympic Area
[REDACTED]

From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Tuesday, July 14, 2020 4:12:34 PM
To: Patricia Sandoval <25981@lapd.online>
Cc: Ahmad Zarekani <31205@lapd.online>; Carlos Figueroa <35260@lapd.online>; Brenda Hardy <34925@lapd.online>
Subject: Re: Ring Neighbors / Olympic Division

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

It was a pleasure speaking with you today. Looking forward to continuing the conversation with Sgt. Bronner.

Also, Brenda is one of your Admins, so please connect with her if you would like a Neighbors Public Safety Service account.

Stay safe,
Cody

On Mon, Jul 13, 2020 at 4:17 PM Cody Rasmus <cody.rasmus@ring.com> wrote:

Excellent, 3:15pm works great for me. I'll send over a calendar invite and include a Webex meeting link, if that works for you.

When you click the Webex link, there will also be the option to dial in by phone for audio. I mention this in case any of your computers don't have a microphone.

Looking forward to speaking with you all.

Thanks,

Cody

On Mon, Jul 13, 2020 at 3:24 PM Patricia Sandoval <25981@lapd.online> wrote:

Hello Cody,

Great to hear from you. I am hoping that my partner Captain Zarekani, Lieutenant Figueroa and Detective Hardy and I will all be able to jump on a call with you tomorrow at 3:15 PM. Did you want to make it a Zoom Call or a Conference Call?

Thank you,

PATRICIA A. SANDOVAL, Captain

Commanding Officer

Olympic Area

██████████

A great attitude makes a difference.....

From: Cody Rasmus <cody.rasmus@ring.com>

Sent: Monday, July 13, 2020 2:15 PM

To: Patricia Sandoval <25981@lapd.online>

Subject: Re: Ring Neighbors / Olympic Division

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hi Captain Sandoval,

Hope you had a nice weekend. Do you have a few minutes today or tomorrow to pick up our conversation again? I should be available at 3:15pm and again at 4:30pm if you would like to give me a call back. I'm at ██████████.

Thanks,

Cody

On Thu, Jul 2, 2020 at 2:28 PM Cody Rasmus <cody.rasmus@ring.com> wrote:

Hi Captain Sandoval,

Today works. I will try your phone in 10 minutes and see if I can catch you.

On Wed, Jul 1, 2020 at 5:15 PM Patricia Sandoval <25981@lapd.online> wrote:

Hello Cody,

I will be available tomorrow after 11 AM to talk if that works for you.

Let me know and Thank you,

PATRICIA A. SANDOVAL, Captain

Commanding Officer

Olympic Area

██████████

A great attitude makes a difference.....

From: Cody Rasmus <cody.rasmus@ring.com>

Sent: Wednesday, July 1, 2020 11:50 AM

To: Patricia Sandoval <25981@lapd.online>

Subject: Ring Neighbors / Olympic Division

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hi Captain Sanderval,

My name is Cody and I'm LAPD's account manager at Ring. I spoke with Detective Hardy last week after she brought a new group of Detectives onboard Neighbors and I wanted to see if you would be open to having a conversation about Neighbors and Olympic Division.

Is there a good time today or tomorrow when I can reach you?

Thanks,

Cody

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Tuesday, July 14, 2020 4:13 PM
To: Patricia Sandoval
Cc: Ahmad Zarekani; Carlos Figueroa; Brenda Hardy
Subject: Re: Ring Neighbors / Olympic Division

Categories: responsive

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

It was a pleasure speaking with you today. Looking forward to continuing the conversation with Sgt. Bronner.

Also, Brenda is one of your Admins, so please connect with her if you would like a Neighbors Public Safety Service account.

Stay safe,
Cody

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Looking forward to speaking with you all.

Thanks,
Cody

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Thank you,

PATRICIA A. SANDOVAL, Captain

Commanding Officer

Olympic Area

██████████

A great attitude makes a difference.....

From: Cody Rasmus <cody.rasmus@ring.com>

Sent: Monday, July 13, 2020 2:15 PM

To: Patricia Sandoval <25981@lapd.online>

Subject: Re: Ring Neighbors / Olympic Division

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hi Captain Sandoval,

Hope you had a nice weekend. Do you have a few minutes today or tomorrow to pick up our conversation again? I should be available at 3:15pm and again at 4:30pm if you would like to give me a call back. I'm at ██████████.

Thanks,

Cody

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Hello Cody,

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Let me know and Thank you,

PATRICIA A. SANDOVAL, Captain

Commanding Officer

Olympic Area

[REDACTED]

A great attitude makes a difference.....

From: Cody Rasmus <cody.rasmus@ring.com>

Sent: Wednesday, July 1, 2020 11:50 AM

To: Patricia Sandoval <25981@lapd.online>

Subject: Ring Neighbors / Olympic Division

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hi Captain Sanderval,

My name is Cody and I'm LAPD's account manager at Ring. I spoke with Detective Hardy last week after she brought a new group of Detectives onboard Neighbors and I wanted to see if you would be open to having a conversation about Neighbors and Olympic Division.

Is there a good time today or tomorrow when I can reach you?

Thanks,

Cody

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.

Santa Monica, CA 90404

www.ring.com

From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Tuesday, July 14, 2020 3:57 PM
To: Ivy Butters
Subject: Re: LAPD / Ring Neighbors

Categories: responsive

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Perfect, I'll give you a call then.

Speak soon,
Cody

On Tue, Jul 14, 2020 at 2:14 PM Ivy Butters <n6300@lapd.online> wrote:
How about 2:30pm? That number works.

Ivy Butters, CCIA
Crime and Intelligence Analyst I
Los Angeles Police Department - West LA Division
1663 Butler Avenue
Los Angeles, CA 90025
N6300@lapd.online
(310) 444-1584 (Office)



From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Tuesday, July 14, 2020 1:51 PM
To: Ivy Butters <n6300@lapd.online>
Subject: Re: LAPD / Ring Neighbors

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Afternoons work great for me and I'm available tomorrow from 2:30-4pm. Is there a good time in that window for you?

Also, is 310 444 1584 the best number to reach you?

On Tue, Jul 14, 2020 at 1:44 PM Ivy Butters <n6300@lapd.online> wrote:

Hi Cody,

Sounds good. The afternoons usually work best for me. Did you have a date/time in mind?

Ivy Butters, CCIA
Crime and Intelligence Analyst I
Los Angeles Police Department - West LA Division
1663 Butler Avenue
Los Angeles, CA 90025
N6300@lapd.online
(310) 444-1584 (Office)



From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Tuesday, July 14, 2020 1:41 PM
To: Ivy Butters <n6300@lapd.online>
Subject: LAPD / Ring Neighbors

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hi Ivy,

Just want to introduce myself as your Account Manager and main point of contact at Ring. Since we haven't had a chance to meet, would you be open to a quick intro call this week? I also have a few updates to share and I'm curious to hear your opinion on Neighbors thus far.

Thanks,
Cody

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

From: Google Calendar <[REDACTED]> on behalf of cody.rasmus@ring.com
Sent: Tuesday, July 14, 2020 3:20 PM
To: Brenda Hardy;Carlos Figueroa;cody.rasmus@ring.com;Patricia Sandoval;Ahmad Zarekani
Subject: LAPD Olympic / Ring Neighbors
Categories: responsive

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hi Captain Sandoval & team,

I just jumped on the webinar and below is the meeting information for reference. Please give me a call at [REDACTED] if it gives you any trouble.

Meeting link: [REDACTED]

Meeting phone number: [REDACTED]

Access code: [REDACTED]

LAPD Olympic / Ring Neighbors

When Tue Jul 14, 2020 3:15pm – 4pm Pacific Time - Los Angeles

Where [REDACTED]

Who

- cody.rasmus@ring.com - organizer
- 31205@lapd.online
- 35260@lapd.online
- 25981@lapd.online
- 34925@lapd.online

Meeting link: [REDACTED]

Meeting phone number: [REDACTED]

Access code [REDACTED]

Agenda:

- High level overview of Ring Neighbors Public Safety Service

- Review how other stations are using Neighbors
- Discuss potential roll out opportunities

From: Ivy Butters
Sent: Tuesday, July 14, 2020 2:15 PM
To: Cody Rasmus
Subject: Re: LAPD / Ring Neighbors

Categories: responsive

How about 2:30pm? That number works.

Ivy Butters, CCIA
Crime and Intelligence Analyst I
Los Angeles Police Department - West LA Division
1663 Butler Avenue
Los Angeles, CA 90025
N6300@lapd.online
(310) 444-1584 (Office)



From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Tuesday, July 14, 2020 1:51 PM
To: Ivy Butters <n6300@lapd.online>
Subject: Re: LAPD / Ring Neighbors

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

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Hi Cody,

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Ivy Butters, CCIA
Crime and Intelligence Analyst I
Los Angeles Police Department - West LA Division
1663 Butler Avenue
Los Angeles, CA 90025
N6300@lapd.online
(310) 444-1584 (Office)



From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Tuesday, July 14, 2020 1:41 PM
To: Ivy Butters <n6300@lapd.online>
Subject: LAPD / Ring Neighbors

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Hi Ivy,

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Thanks,
Cody

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.

Santa Monica, CA 90404

www.ring.com

From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Tuesday, July 14, 2020 1:52 PM
To: Ivy Butters
Subject: Re: LAPD / Ring Neighbors

Categories: responsive

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Afternoons work great for me and I'm available tomorrow from 2:30-4pm. Is there a good time in that window for you?

Also, is 310 444 1584 the best number to reach you?

On Tue, Jul 14, 2020 at 1:44 PM Ivy Butters <n6300@lapd.online> wrote:
Hi Cody,

Sounds good. The afternoons usually work best for me. Did you have a date/time in mind?

Ivy Butters, CCIA
Crime and Intelligence Analyst I
Los Angeles Police Department - West LA Division
1663 Butler Avenue
Los Angeles, CA 90025
N6300@lapd.online
(310) 444-1584 (Office)



From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Tuesday, July 14, 2020 1:41 PM
To: Ivy Butters <n6300@lapd.online>
Subject: LAPD / Ring Neighbors

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hi Ivy,

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Thanks,
Cody

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

From: Ivy Butters
Sent: Tuesday, July 14, 2020 1:44 PM
To: Cody Rasmus
Subject: Re: LAPD / Ring Neighbors

Categories: responsive

Hi Cody,

Sounds good. The afternoons usually work best for me. Did you have a date/time in mind?

Ivy Butters, CCIA
Crime and Intelligence Analyst I
Los Angeles Police Department - West LA Division
1663 Butler Avenue
Los Angeles, CA 90025
N6300@lapd.online
(310) 444-1584 (Office)



From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Tuesday, July 14, 2020 1:41 PM
To: Ivy Butters <n6300@lapd.online>
Subject: LAPD / Ring Neighbors

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Thanks,
Cody

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Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Tuesday, July 14, 2020 1:41 PM
To: Ivy Butters
Subject: LAPD / Ring Neighbors

Follow Up Flag: Flag for follow up
Flag Status: Completed

Categories: responsive

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hi Ivy,

Just want to introduce myself as your Account Manager and main point of contact at Ring. Since we haven't had a chance to meet, would you be open to a quick intro call this week? I also have a few updates to share and I'm curious to hear your opinion on Neighbors thus far.

Thanks,
Cody

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Tuesday, July 14, 2020 1:34 PM
To: Eileen Lomis
Subject: Following up

Categories: responsive

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hi Officer Lomis,

Hope you're well. Do you have a few minutes to connect this week? I wanted to hear your opinion about something from our last conversation. If so, please let me know the best number to reach you at.

Thanks,
Cody

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

From: Ring Team <videorequest@publicsafety.ring.com>
Sent: Tuesday, July 14, 2020 9:16 AM
To: Michelle Gomez
Subject: Los Angeles Police Department is requesting your help
Categories: responsive

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

This is your copy of the Request Video email.
The links below have been disabled in this copy, but the links are active for Ring users.



Dear Neighbor,

Ring is contacting you on behalf of **Detective Michelle Gomez** of the **Los Angeles Police Department**, who is seeking videos recorded between [REDACTED] in connection with the investigation of an incident (Incident # [REDACTED]) near your home.

A message from Detective Gomez:

On [REDACTED]
[REDACTED]
[REDACTED] I am looking for any
video from that night before or after the incident occurred that may have
captured the suspects vehicle or the suspects face. [REDACTED]
[REDACTED]
[REDACTED] Thank you for your help. Det. Michelle
Gomez

Sharing your video recordings with Los Angeles Police Department is entirely optional and will not provide the department with access to your Ring device(s). If you choose to share your Ring video recordings, the Los Angeles Police Department will also receive your email address and street address. Click the button below to review and share select Ring video recordings.

Check Your Ring Videos*

*launches the Ring App

If you do not wish to participate, simply ignore this request and nothing will be shared with the Los Angeles Police Department, including whether or not this request was sent to you. If you do not wish to receive requests like these in the future, [click here](#) to opt out.

If you have questions or additional information that can assist **Detective Gomez**, email 34514@lapd.online and reference **Incident #** [REDACTED]. For more information about video requests, including how your shared videos may be used by public safety agencies, visit our [FAQ](#).

Stay safe,
Ring Team

[Click here to opt-out from future requests to share footage](#)



Email intended for 34514@lapd.online

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[Privacy Notice](#) | [Support](#) | [Terms of Service](#)



From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Monday, July 13, 2020 4:18 PM
To: Patricia Sandoval
Cc: Ahmad Zarekani;Carlos Figueroa;Brenda Hardy
Subject: Re: Ring Neighbors / Olympic Division

Categories: responsive

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Excellent, 3:15pm works great for me. I'll send over a calendar invite and include a Webex meeting link, if that works for you.

When you click the Webex link, there will also be the option to dial in by phone for audio. I mention this in case any of your computers don't have a microphone.

Looking forward to speaking with you all.

Thanks,
Cody

On Mon, Jul 13, 2020 at 3:24 PM Patricia Sandoval <25981@lapd.online> wrote:

Hello Cody,

Great to hear from you. I am hoping that my partner Captain Zarekani, Lieutenant Figueroa and Detective Hardy and I will all be able to jump on a call with you tomorrow at 3:15 PM. Did you want to make it a Zoom Call or a Conference Call?

Thank you,

PATRICIA A. SANDOVAL, Captain

Commanding Officer

Olympic Area

██████████

A great attitude makes a difference.....

From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Monday, July 13, 2020 2:15 PM
To: Patricia Sandoval <25981@lapd.online>
Subject: Re: Ring Neighbors / Olympic Division

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hi Captain Sandoval,

Hope you had a nice weekend. Do you have a few minutes today or tomorrow to pick up our conversation again? I should be available at 3:15pm and again at 4:30pm if you would like to give me a call back. I'm at [REDACTED].

Thanks,

Cody

On Thu, Jul 2, 2020 at 2:28 PM Cody Rasmus <cody.rasmus@ring.com> wrote:

Hi Captain Sandoval,

Today works. I will try your phone in 10 minutes and see if I can catch you.

On Wed, Jul 1, 2020 at 5:15 PM Patricia Sandoval <25981@lapd.online> wrote:

Hello Cody,

I will be available tomorrow after 11 AM to talk if that works for you.

Let me know and Thank you,

PATRICIA A. SANDOVAL, Captain

Commanding Officer

Olympic Area

[REDACTED]

A great attitude makes a difference.....

From: Cody Rasmus <cody.rasmus@ring.com>

Sent: Wednesday, July 1, 2020 11:50 AM

To: Patricia Sandoval <25981@lapd.online>

Subject: Ring Neighbors / Olympic Division

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hi Captain Sanderval,

My name is Cody and I'm LAPD's account manager at Ring. I spoke with Detective Hardy last week after she brought a new group of Detectives onboard Neighbors and I wanted to see if you would be open to having a conversation about Neighbors and Olympic Division.

Is there a good time today or tomorrow when I can reach you?

Thanks,

Cody

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

From: Patricia Sandoval
Sent: Monday, July 13, 2020 3:25 PM
To: Cody Rasmus
Cc: Ahmad Zarekani; Carlos Figueroa; Brenda Hardy
Subject: RE: Ring Neighbors / Olympic Division

Categories: responsive

Hello Cody,

Great to hear from you. I am hoping that my partner Captain Zarekani, Lieutenant Figueroa and Detective Hardy and I will all be able to jump on a call with you tomorrow at 3:15 PM. Did you want to make it a Zoom Call or a Conference Call?

Thank you,

PATRICIA A. SANDOVAL, Captain
Commanding Officer
Olympic Area
[REDACTED]

[A great attitude makes a difference.....](#)

From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Monday, July 13, 2020 2:15 PM
To: Patricia Sandoval <25981@lapd.online>
Subject: Re: Ring Neighbors / Olympic Division

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hi Captain Sandoval,

Hope you had a nice weekend. Do you have a few minutes today or tomorrow to pick up our conversation again? I should be available at 3:15pm and again at 4:30pm if you would like to give me a call back. I'm at [REDACTED].

Thanks,
Cody

On Thu, Jul 2, 2020 at 2:28 PM Cody Rasmus <cody.rasmus@ring.com> wrote:

Hi Captain Sandoval,

Today works. I will try your phone in 10 minutes and see if I can catch you.

On Wed, Jul 1, 2020 at 5:15 PM Patricia Sandoval <25981@lapd.online> wrote:

Hello Cody,

I will be available tomorrow after 11 AM to talk if that works for you.

Let me know and Thank you,

PATRICIA A. SANDOVAL, Captain

Commanding Officer

Olympic Area

A great attitude makes a difference.....

From: Cody Rasmus <cody.rasmus@ring.com>

Sent: Wednesday, July 1, 2020 11:50 AM

To: Patricia Sandoval <25981@lapd.online>

Subject: Ring Neighbors / Olympic Division

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hi Captain Sanderval,

My name is Cody and I'm LAPD's account manager at Ring. I spoke with Detective Hardy last week after she brought a new group of Detectives onboard Neighbors and I wanted to see if you would be open to having a conversation about Neighbors and Olympic Division.

Is there a good time today or tomorrow when I can reach you?

Thanks,

Cody

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Monday, July 13, 2020 2:15 PM
To: Patricia Sandoval
Subject: Re: Ring Neighbors / Olympic Division

Categories: responsive

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hi Captain Sandoval,

Hope you had a nice weekend. Do you have a few minutes today or tomorrow to pick up our conversation again? I should be available at 3:15pm and again at 4:30pm if you would like to give me a call back. I'm at [REDACTED].

Thanks,
Cody

On Thu, Jul 2, 2020 at 2:28 PM Cody Rasmus <cody.rasmus@ring.com> wrote:
Hi Captain Sandoval,

Today works. I will try your phone in 10 minutes and see if I can catch you.

On Wed, Jul 1, 2020 at 5:15 PM Patricia Sandoval <25981@lapd.online> wrote:

Hello Cody,

I will be available tomorrow after 11 AM to talk if that works for you.

Let me know and Thank you,

PATRICIA A. SANDOVAL, Captain

Commanding Officer

Olympic Area
[REDACTED]

A great attitude makes a difference.....

From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Wednesday, July 1, 2020 11:50 AM
To: Patricia Sandoval <25981@lapd.online>
Subject: Ring Neighbors / Olympic Division

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hi Captain Sanderval,

My name is Cody and I'm LAPD's account manager at Ring. I spoke with Detective Hardy last week after she brought a new group of Detectives onboard Neighbors and I wanted to see if you would be open to having a conversation about Neighbors and Olympic Division.

Is there a good time today or tomorrow when I can reach you?

Thanks,

Cody

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Thursday, July 9, 2020 4:56 PM
To: Stefan Carutasu
Subject: Neighbors
Attachments: Neighbors - Posting Guide.pdf

Categories: responsive

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hi Officer Carutasu,

It was a pleasure speaking with you today. My contact information is below and feel free to reach out to me any time. I appreciate your feedback that you shared.

As a reminder, the new site is [REDACTED] and be sure to use Chrome when logging in. I also attached our Posting Guide here for reference.

Stay safe,
Cody

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Thursday, July 2, 2020 2:29 PM
To: Patricia Sandoval
Subject: Re: Ring Neighbors / Olympic Division

Categories: responsive

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hi Captain Sandoval,

Today works. I will try your phone in 10 minutes and see if I can catch you.

On Wed, Jul 1, 2020 at 5:15 PM Patricia Sandoval <25981@lapd.online> wrote:

Hello Cody,

I will be available tomorrow after 11 AM to talk if that works for you.

Let me know and Thank you,

PATRICIA A. SANDOVAL, Captain

Commanding Officer

Olympic Area



A great attitude makes a difference.....

From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Wednesday, July 1, 2020 11:50 AM
To: Patricia Sandoval <25981@lapd.online>
Subject: Ring Neighbors / Olympic Division

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hi Captain Sanderval,

My name is Cody and I'm LAPD's account manager at Ring. I spoke with Detective Hardy last week after she brought a new group of Detectives onboard Neighbors and I wanted to see if you would be open to having a conversation about Neighbors and Olympic Division.

Is there a good time today or tomorrow when I can reach you?

Thanks,

Cody

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.

Santa Monica, CA 90404

www.ring.com

From: Patricia Sandoval
Sent: Wednesday, July 1, 2020 5:15 PM
To: Cody Rasmus
Subject: RE: Ring Neighbors / Olympic Division

Categories: responsive

Hello Cody,

I will be available tomorrow after 11 AM to talk if that works for you.

Let me know and Thank you,

PATRICIA A. SANDOVAL, Captain
Commanding Officer
Olympic Area
[REDACTED]

[A great attitude makes a difference.....](#)

From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Wednesday, July 1, 2020 11:50 AM
To: Patricia Sandoval <25981@lapd.online>
Subject: Ring Neighbors / Olympic Division

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hi Captain Sanderval,

My name is Cody and I'm LAPD's account manager at Ring. I spoke with Detective Hardy last week after she brought a new group of Detectives onboard Neighbors and I wanted to see if you would be open to having a conversation about Neighbors and Olympic Division.

Is there a good time today or tomorrow when I can reach you?

Thanks,
Cody

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Wednesday, July 1, 2020 3:10 PM
To: Craig Heredia
Subject: Checking in - Rampart

Follow Up Flag: Flag for follow up
Flag Status: Flagged

Categories: responsive

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hi Craig,

I hope you're healthy and that things have calmed down since we last spoke. I know a lot has been going on and wanted to see if it's a good time for us to check in. Are you available for a call next week at any point?

Thanks,
Cody

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Wednesday, July 1, 2020 2:53 PM
To: Daniel Gonzalez
Subject: Checking in

Categories: responsive

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hi Dan,

Just wanted to check in with you. I hope you're healthy and that things have calmed down since we last spoke. Are you available for a call next week at any point?

Thanks,
Cody

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

From: Ring Subpoenas <subpoenas@ring.com>
Sent: Wednesday, July 1, 2020 1:30 PM
To: Curtis Davis; Ring Subpoenas
Subject: Ring IR [REDACTED]

Categories: responsive

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Dear Detective Davis,

Pursuant to the search warrant issued in the above-referenced matter on 7/1/2020, Ring conducted a diligent search for information responsive to your request and hereby responds in accordance with state and federal law, including the Electronic Communications Privacy Act, 18 U.S.C. § 2701 *et seq.*

We have created a Dropbox folder that contains responsive information regarding the device specified in the warrant, for the date range requested, to the extent available from Ring's systems. There were no videos found.

The Dropbox folder will be deleted after 30 days. As such, please download the information at your earliest convenience:

[REDACTED]

Please note that Ring only stores videos if the user subscribes to a Ring Protect plan, and Ring's storage plan generally retains videos for up to 60 days unless a user deletes a video sooner.

To the extent any document provided contained information that exceeded the scope of your request, is protected from disclosure, or is otherwise not subject to production, we have redacted or otherwise removed such information.

If you have any questions, please contact us at subpoenas@ring.com.

Respectfully,
The Ring Subpoenas Team

From: Ring Subpoenas <subpoenas@ring.com>
Sent: Wednesday, July 1, 2020 1:00 PM
To: Curtis Davis
Subject: Ring - Your Correspondence Has Been Received RE: Question RE: Ring IR [REDACTED]
Categories: responsive

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Dear Sender,

Thank you for your email. Please note that this email address is reserved for correspondence from law enforcement. Here's what to expect next depending on your request type:

Emergency Requests

Ring reserves the right to respond immediately to urgent law enforcement requests for information in cases involving imminent danger of death or serious physical injury to any person. Emergency disclosure requests may be submitted to emergency-le-requests@ring.com. Please include "EMERGENCY" in the subject line.

Preservation Requests from U.S. Law Enforcement

You will receive a separate email acknowledging that your preservation request has been received and you will be provided an internal reference number assigned to your request. If the requested data is available, we will take steps to preserve it as soon as possible.

Please note that only data stored at the time of the preservation request will be preserved. We generally begin processing preservation requests the day they are received, but there may be a delay due to the volume of requests. Please note that the preservation process may be delayed if the data to be preserved is not clearly specified and/or the details required to locate it are not provided. To locate data, you may reference account or device identifiers.

Production Requests from U.S. Law Enforcement (Warrant / Court Order / Subpoena)

You will receive a separate email acknowledging that your legal process has been received and you will be provided an internal reference number assigned to your request. Our team will review the legal process as soon as possible.

Other Inquiries (Civil Litigation / User Inquiry / Non-U.S. Law Enforcement)

For all other inquiries, we will respond as quickly as possible.

Note to Law Enforcement: Please submit requests only from official, government-issued email addresses.

For additional information, please see Ring's Law Enforcement Guidelines located at

[REDACTED]

From: Curtis Davis
Sent: Wednesday, July 1, 2020 1:00 PM
To: subpoenas@ring.com
Cc: Matthew Casalicchio; Jose Carrillo; Daniel Villarreal; Hansen, Sean J. (LA) (OGA)
Subject: RE: Question RE: Ring IR [REDACTED]

Categories: responsive

Hi Balazs,

I hope this email finds you well and healthy. I know it's been several months, but I wanted to follow up to see if Amazon/Ring can provide the data regarding motion detection, doors open/closed, and other sensor info commonly found in the Ring app for this case.

Thanks again,

Curtis Davis, #36712
LAPD Robbery-Homicide Division
Website: [click here](#)
(213) 486-6850 office
36712@lapd.online email



CONFIDENTIALITY NOTICE: This communication and its contents (including attachments) may contain confidential, Law Enforcement Sensitive (LES), For Official Use Only (FOUO), Controlled Unclassified Information (CUI), Personal Identifying Information (PII), information that is investigatory or (raw/draft or analyzed/finished) intelligence in nature, information pertaining to security operations, and/or other legally privileged information. This information, upon suitable review and oversight, may be exempt from public disclosure under the Freedom of Information Act and/or California Public Records Act. It is solely for the use of the intended recipient(s). It is to be controlled, stored, handled, transmitted, distributed, and disposed of in accordance with appropriate policy relating to this information and is not to be released to the public, the media, foreign nationals, or other personnel who do not have a valid "right/need-to-know" without prior approval of an authorized official. Some information may include encrypted content for privacy and data protection purposes. Unauthorized interception, review, use or disclosure of all content and metadata is prohibited and may violate applicable laws, including the U.S. Electronic Communications Privacy Act and the California Electronic Communications Privacy Act. Any misuse or unauthorized disclosure may result in both civil and criminal penalties. This notice may apply to specific content, attachments, and metadata, including such material that may be included herein as a reply, forward, or hyperlink. If you are not the intended recipient, please contact the sender and destroy all copies of the communication immediately. Originator Control (ORCON)/third-party agency permission rules apply.

From: Curtis Davis
Sent: Friday, December 6, 2019 3:14 PM
To: Ring Subpoenas <subpoenas@ring.com>
Subject: RE: Question RE: Ring IR [REDACTED]

Hi Balazs,

I'm available right now if you want to call me at [REDACTED] my direct desk line. Thanks.

Best,

--Curtis

From: Ring Subpoenas <subpoenas@ring.com>

Sent: Friday, December 06, 2019 3:12 PM

To: Curtis Davis <36712@lapd.online>

Cc: Matthew Casalicchio <37621@lapd.online>; Daniel Jenks <24605@lapd.online>; Hansen, Sean J. (LA) (OGA) <sjhansen@fbi.gov>

Subject: Re: Question RE: Ring IR [REDACTED]

ATTENTION: This email originated outside of LAPD. Please use caution when clicking on hyperlinks or opening attachments if you are unfamiliar with the sender.

Dear Sir,

Please indicate your availability for a phone call.

Regards,
Balazs

Balazs Hubai
Law Enforcement Response Specialist - Ring

On Fri, Dec 6, 2019 at 1:46 PM Curtis Davis <36712@lapd.online> wrote:

Dear Ring,

Thank you for your prompt production in this matter. We just wanted to verify that there were no responsive business records containing motion alerts/activations from window/door sensors (Motion Detected, Stopped Detecting Motion, Closed, Open, etc.), since these are highly pertinent to this case.

V/R,

Curtis Davis, #36712

LAPD Robbery-Homicide Division

Website: [click here](#)

(213) 486-6850 office

36712@lapd.online email



CONFIDENTIALITY NOTICE: This communication and its contents (including attachments) may contain confidential, Law Enforcement Sensitive (LES), For Official Use Only (FOUO), Controlled Unclassified Information (CUI), Personal Identifying Information (PII), information that is investigatory or intelligence in nature, refers to investigative techniques, security procedures, and/or other legally privileged information. This information, upon suitable review and oversight, may be exempt from public disclosure under the Freedom of Information Act and/or California Public Records Act. It is solely for the use of the intended recipient(s). It is to be controlled, stored, handled, transmitted, distributed, and disposed of in accordance with appropriate policy relating to this information and is not to be released to the public, the media, foreign nationals, or other personnel who do not have a valid "right/need-to-know" without prior approval of an authorized official. Some information may include encrypted content for privacy and data protection purposes. Unauthorized interception, review, use or disclosure of all content and metadata is prohibited and may violate applicable laws, including the U.S. Electronic Communications Privacy Act and the California Electronic Communications Privacy Act. Any misuse or unauthorized disclosure may result in both civil and criminal penalties. This notice may apply to specific content, attachments, and metadata, including such material that may be included herein as a reply, forward, or hyperlink. If you are not the intended recipient, please contact the sender and destroy all copies of the communication immediately. Originator Control (ORCON)/third-party agency permission rules apply.

From: Ring Subpoenas <subpoenas@ring.com>
Sent: Friday, December 06, 2019 1:31 PM
To: Curtis Davis <36712@lapd.online>; Ring Subpoenas <subpoenas@ring.com>
Subject: Ring IR [REDACTED]

ATTENTION: This email originated outside of LAPD. Please use caution when clicking on hyperlinks or opening attachments if you are unfamiliar with the sender.

Dear Officer Davis,

Pursuant to the search warrant issued in the above-referenced matter on 12/2/2019, Ring conducted a diligent search for information responsive to your request and hereby responds in accordance with state and federal law, including the Electronic Communications Privacy Act, 18 U.S.C. § 2701 *et seq.*

We have created a Dropbox folder that contains subscriber information regarding the device specified in the warrant, to the extent available from Ring's systems, including any previously preserved information. There are no responsive videos.

The Dropbox folder will be deleted after 30 days. As such, please download the information at your earliest convenience:



Please note that Ring only stores videos if the user subscribes to a Ring Protect plan, and Ring's storage plan generally retains videos for up to 60 days unless a user deletes a video sooner.

To the extent any document provided contained information that exceeded the scope of your request, is protected from disclosure, or is otherwise not subject to production, we have redacted or otherwise removed such information.

If you have any questions, please contact us at subpoenas@ring.com.

Respectfully,

The Ring Subpoenas Team

From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Wednesday, July 1, 2020 11:50 AM
To: Patricia Sandoval
Subject: Ring Neighbors / Olympic Division

Categories: responsive

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hi Captain Sanderval,

My name is Cody and I'm LAPD's account manager at Ring. I spoke with Detective Hardy last week after she brought a new group of Detectives onboard Neighbors and I wanted to see if you would be open to having a conversation about Neighbors and Olympic Division.

Is there a good time today or tomorrow when I can reach you?

Thanks,
Cody

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Monday, June 29, 2020 12:42 PM
To: Brenda Hardy
Subject: Re: Ring intro

Categories: responsive

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Thanks, Brenda. I've had a hard time getting in touch with folks on Fridays and Mondays so I'm planning to give Captain Sanderval a call tomorrow. I'll let you know once the other units come onboard because there may be opportunities for the different units to collaborate and coordinate their outreach.

On Mon, Jun 29, 2020 at 7:06 AM Brenda Hardy <34925@lapd.online> wrote:

Thank you for sending over the posting guide. Hopefully you were able to get in touch with our Captain regarding getting our Senior Lead Officers and Community Resource Officers on board. Let me know if you need anything in the future.

Take Care,

Detective III Brenda Hardy #34925

Los Angeles Police Department

Olympic Detective Robbery Table Coordinator

1130 S. Vermont Avenue

Los Angeles, CA 90006

Office: 213-382-9463

Fax: 213-382-6678

Stop Number 400-1130

Email: 34925@lapd.online



From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Thursday, June 25, 2020 6:08 PM
To: Brenda Hardy <34925@lapd.online>
Subject: Re: Ring intro

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hi Det. Hardy,

It was nice speaking with you today. I look forward to connecting with Sgt. Bronner to see about having her team onboard. It's great you see the value of the proactive/preventative communication to help keep the community safe.

I attached the Posting Guide that explains how to choose the area where your post goes. Can you please pass this along to your team?

When posting bulletins (or any attachment for that matter), Neighbors is fairly flexible. You can attach a JPG, PNG or MP4 file (max file size is 200mb).

Thanks,
Cody

On Thu, Jun 25, 2020 at 1:06 PM Cody Rasmus <cody.rasmus@ring.com> wrote:
Hi Det. Hardy,

I just gave you a call, sorry it was a few minutes late. A meeting ran long. Is it still a good time? I'm at [REDACTED] if you want to give me a call back.

On Wed, Jun 24, 2020 at 3:18 PM Cody Rasmus <cody.rasmus@ring.com> wrote:
Great, tomorrow works for me, too. I'll plan to give you a call at 1pm.

Speak soon.

- Cody

On Wed, Jun 24, 2020 at 2:30 PM Brenda Hardy <34925@lapd.online> wrote:
Hi Cody,

I work Monday through Thursdays, 6:00am to 4:00pm. Mondays are usually super busy, but any of the other days will work. You can give me a call tomorrow, the only thing on my schedule is a 10:30 and 2:00 meeting.

-Brenda

Detective III Brenda Hardy #34925
Los Angeles Police Department
Olympic Detective Robbery Table Coordinator
1130 S. Vermont Avenue
Los Angeles, CA 90006
Office: 213-382-9463
Fax: 213-382-6678
Stop Number 400-1130
Email: 34925@lapd.online



From: Cody Rasmus <cody.rasmus@ring.com>

Sent: Wednesday, June 24, 2020 1:21 PM

To: Brenda Hardy <34925@lapd.online>

Subject: Ring intro

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hi Detective Hardy,

I'm your account manager at Ring and I wanted to see if you would be open to a quick intro call with me. I spoke with a few of your detectives this week and I'm excited to have a new group from Olympic onboard.

Is there a good day this week or next week for me to give you a call?

Thanks,

Cody

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



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Santa Monica, CA 90404
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--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

From: Brenda Hardy
Sent: Monday, June 29, 2020 7:06 AM
To: Cody Rasmus
Subject: Re: Ring intro

Categories: responsive

Thank you for sending over the posting guide. Hopefully you were able to get in touch with our Captain regarding getting our Senior Lead Officers and Community Resource Officers on board. Let me know if you need anything in the future.

Take Care,

Detective III Brenda Hardy #34925
Los Angeles Police Department
Olympic Detective Robbery Table Coordinator
1130 S. Vermont Avenue
Los Angeles, CA 90006
Office: 213-382-9463
Fax: 213-382-6678
Stop Number 400-1130
Email: 34925@lapd.online



From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Thursday, June 25, 2020 6:08 PM
To: Brenda Hardy <34925@lapd.online>
Subject: Re: Ring intro

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hi Det. Hardy,

It was nice speaking with you today. I look forward to connecting with Sgt. Bronner to see about having her team onboard. It's great you see the value of the proactive/preventative communication to help keep the community safe.

I attached the Posting Guide that explains how to choose the area where your post goes. Can you please pass this along to your team?

When posting bulletins (or any attachment for that matter), Neighbors is fairly flexible. You can attach a JPG, PNG or MP4 file (max file size is 200mb).

Thanks,
Cody

On Thu, Jun 25, 2020 at 1:06 PM Cody Rasmus <cody.rasmus@ring.com> wrote:
Hi Det. Hardy,

I just gave you a call, sorry it was a few minutes late. A meeting ran long. Is it still a good time? I'm at [REDACTED] if you want to give me a call back.

On Wed, Jun 24, 2020 at 3:18 PM Cody Rasmus <cody.rasmus@ring.com> wrote:
Great, tomorrow works for me, too. I'll plan to give you a call at 1pm.

Speak soon.

- Cody

On Wed, Jun 24, 2020 at 2:30 PM Brenda Hardy <34925@lapd.online> wrote:
Hi Cody,

I work Monday through Thursdays, 6:00am to 4:00pm. Mondays are usually super busy, but any of the other days will work. You can give me a call tomorrow, the only thing on my schedule is a 10:30 and 2:00 meeting.

-Brenda

Detective III Brenda Hardy #34925

**Los Angeles Police Department
Olympic Detective Robbery Table Coordinator
1130 S. Vermont Avenue
Los Angeles, CA 90006
Office: 213-382-9463
Fax: 213-382-6678
Stop Number 400-1130
Email: 34925@lapd.online**



From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Wednesday, June 24, 2020 1:21 PM
To: Brenda Hardy <34925@lapd.online>
Subject: Ring intro

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hi Detective Hardy,

I'm your account manager at Ring and I wanted to see if you would be open to a quick intro call with me. I spoke with a few of your detectives this week and I'm excited to have a new group from Olympic onboard.

Is there a good day this week or next week for me to give you a call?

Thanks,

Cody

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



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Santa Monica, CA 90404
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Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

From: Ring Team <no-reply@ring.com>
Sent: Friday, June 26, 2020 4:06 PM
To: Matthew Burrola
Subject: New Video Received on Your Case #DR [REDACTED]

Categories: responsive

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.



A Ring user has submitted
video for one of your cases.

Case Number
DR [REDACTED]

Incident Location

[REDACTED]

Start Date & Time

[REDACTED]

End Date & Time



Reminder

Shared videos are automatically deleted from your My Cases tab 30 days after the date they are shared. You can retain videos relevant to an investigation by clicking the download button within the My Cases tab.

Have Questions?

Email publicsafety@ring.com with any questions, or visit the help center.

[Visit Help Center](#)

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From: David Vinton
Sent: Friday, June 26, 2020 8:03 AM
To: angela@ring.com
Subject: Homicide

Categories: responsive

I am handling a homicide that occurred in [REDACTED]. Can you send me instructions on how to request ring video in the area of the homicide.

Thank you

Los Angeles Police Department
West Bureau Homicide
Detective II Dave Vinton Serial No. 31085
1130 S. Vermont Avenue Los Angeles CA 90006
Mail Stop 400-1130 Office (213) 382-9476, Fax (213) 382-6658
Email address: 31085@lapd.online

From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Thursday, June 25, 2020 6:09 PM
To: Brenda Hardy
Subject: Re: Ring intro
Attachments: Neighbors - Posting Guide.pdf

Categories: responsive

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hi Det. Hardy,

It was nice speaking with you today. I look forward to connecting with Sgt. Bronner to see about having her team onboard. It's great you see the value of the proactive/preventative communication to help keep the community safe.

I attached the Posting Guide that explains how to choose the area where your post goes. Can you please pass this along to your team?

When posting bulletins (or any attachment for that matter), Neighbors is fairly flexible. You can attach a JPG, PNG or MP4 file (max file size is 200mb).

Thanks,
Cody

On Thu, Jun 25, 2020 at 1:06 PM Cody Rasmus <cody.rasmus@ring.com> wrote:
Hi Det. Hardy,

I just gave you a call, sorry it was a few minutes late. A meeting ran long. Is it still a good time? I'm at [REDACTED] if you want to give me a call back.

On Wed, Jun 24, 2020 at 3:18 PM Cody Rasmus <cody.rasmus@ring.com> wrote:
Great, tomorrow works for me, too. I'll plan to give you a call at 1pm.

Speak soon.

- Cody

On Wed, Jun 24, 2020 at 2:30 PM Brenda Hardy <34925@lapd.online> wrote:
Hi Cody,

I work Monday through Thursdays, 6:00am to 4:00pm. Mondays are usually super busy, but any of the other days will work. You can give me a call tomorrow, the only thing on my schedule is a 10:30 and 2:00 meeting.

-Brenda

Detective III Brenda Hardy #34925

**Los Angeles Police Department
Olympic Detective Robbery Table Coordinator
1130 S. Vermont Avenue
Los Angeles, CA 90006
Office: 213-382-9463
Fax: 213-382-6678
Stop Number 400-1130
Email: 34925@lapd.online**



From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Wednesday, June 24, 2020 1:21 PM
To: Brenda Hardy <34925@lapd.online>
Subject: Ring intro

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hi Detective Hardy,

I'm your account manager at Ring and I wanted to see if you would be open to a quick intro call with me. I spoke with a few of your detectives this week and I'm excited to have a new group from Olympic onboard.

Is there a good day this week or next week for me to give you a call?

Thanks,
Cody

--

Cody Rasmus

Account Manager, Neighbors

C: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

--

Cody Rasmus

Account Manager, Neighbors
c: [REDACTED]
e: cody.rasmus@ring.com



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Santa Monica, CA 90404
www.ring.com

--

Cody Rasmus

Account Manager, Neighbors
c: [REDACTED]
e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

--

Cody Rasmus

Account Manager, Neighbors
c: [REDACTED]
e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Thursday, June 25, 2020 1:07 PM
To: Brenda Hardy
Subject: Re: Ring intro

Categories: responsive

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hi Det. Hardy,

I just gave you a call, sorry it was a few minutes late. A meeting ran long. Is it still a good time? I'm at [REDACTED] if you want to give me a call back.

On Wed, Jun 24, 2020 at 3:18 PM Cody Rasmus <cody.rasmus@ring.com> wrote:
Great, tomorrow works for me, too. I'll plan to give you a call at 1pm.

Speak soon.

- Cody

On Wed, Jun 24, 2020 at 2:30 PM Brenda Hardy <34925@lapd.online> wrote:

Hi Cody,

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-Brenda

Detective III Brenda Hardy #34925

Los Angeles Police Department

Olympic Detective Robbery Table Coordinator

1130 S. Vermont Avenue

Los Angeles, CA 90006

Office: 213-382-9463

Fax: 213-382-6678

Stop Number 400-1130

Email: 34925@lapd.online



From: Cody Rasmus <cody.rasmus@ring.com>

Sent: Wednesday, June 24, 2020 1:21 PM

To: Brenda Hardy <34925@lapd.online>

Subject: Ring intro

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hi Detective Hardy,

I'm your account manager at Ring and I wanted to see if you would be open to a quick intro call with me. I spoke with a few of your detectives this week and I'm excited to have a new group from Olympic onboard.

Is there a good day this week or next week for me to give you a call?

Thanks,
Cody

--

Cody Rasmus

Account Manager, Neighbors

C: [REDACTED]

e: cody.rasmus@ring.com



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Santa Monica, CA 90404
www.ring.com

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Cody Rasmus

Account Manager, Neighbors

C: [REDACTED]

e: cody.rasmus@ring.com



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Santa Monica, CA 90404
www.ring.com

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Thursday, June 25, 2020 11:49 AM
To: Maggie Sherman
Subject: Re: New account for Ring Neighbors

Categories: responsive

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Here is the link:



On Thu, Jun 25, 2020 at 10:53 AM Cody Rasmus <cody.rasmus@ring.com> wrote:
I haven't received your join link just yet. I'll circle back with you when I do.

On Wed, Jun 24, 2020 at 11:40 AM Cody Rasmus <cody.rasmus@ring.com> wrote:
Great, I'm available at 3pm today so I'll plan to give you a call then. What's the best number to reach you?

On Wed, Jun 24, 2020 at 8:02 AM Maggie Sherman <33877@lapd.online> wrote:

Hi Cody-

I am available this afternoon after 2:45 or tomorrow from 8:00 to 10:30.

Thanks!

Maggie

From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Monday, June 22, 2020 5:21 PM
To: Maggie Sherman <33877@lapd.online>
Subject: New account for Ring Neighbors

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hi Detective Sherman,

Just want to introduce myself as your Account Manager and main point of contact at Ring.

I saw you were added as a new Neighbors user but haven't accepted your invite. Do you have 5 minutes for a call this week so I can help you get started?

Be sure to use **Chrome, Firefox or Internet Explorer 11** when logging in (older versions of Internet Explorer are not compatible).

Thanks,

Cody

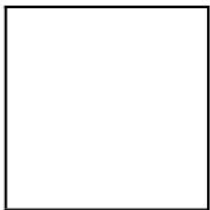
--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

From: Marcos Villanueva
Sent: Thursday, June 25, 2020 11:23 AM
To: Barry Parker
Subject: Re: Thin Blue Line

Categories: responsive

Sir,

Thank you for the reply and updated information.

Take Care and Be Safe.

Marcos Villanueva, Sergeant I
Operations-Valley Bureau
Los Angeles Police Department
7870 Nollan Place
Panorama City, CA 91402

From: Barry Parker <barry.parker@ring.com>
Sent: Thursday, June 25, 2020 10:29:51 AM
To: Marcos Villanueva <36066@lapd.online>
Subject: Re: Thin Blue Line

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hey Marcos,

Thanks for your email.

Information about discounts available for military, first responders, students, and teachers can be found on Ring's website [here](#).

Please note that these discounts are publicly available. You are welcome to share this information but are not required to encourage participation from the community or from those in your department.

Best,
Barry

Barry Parker

Account Associate
barry.parker@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com



[Download the Neighbors App.](#)
Join the new neighborhood watch.

On Wed, Jun 24, 2020 at 1:50 PM Marcos Villanueva <36066@lapd.online> wrote:

Sir,

Just wanted to inquire as to the "thinblueline50" program still available for first responders? I want to purchase a Ring product.

Thank you for your attention to this matter.

Marcos

Marcos Villanueva, Sergeant I
Operations-Valley Bureau
Los Angeles Police Department
7870 Nollan Place
Panorama City, CA 91402

From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Thursday, June 25, 2020 10:54 AM
To: Maggie Sherman
Subject: Re: New account for Ring Neighbors

Categories: responsive

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

I haven't received your join link just yet. I'll circle back with you when I do.

On Wed, Jun 24, 2020 at 11:40 AM Cody Rasmus <cody.rasmus@ring.com> wrote:

Great, I'm available at 3pm today so I'll plan to give you a call then. What's the best number to reach you?

On Wed, Jun 24, 2020 at 8:02 AM Maggie Sherman <33877@lapd.online> wrote:

Hi Cody-

I am available this afternoon after 2:45 or tomorrow from 8:00 to 10:30.

Thanks!

Maggie

From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Monday, June 22, 2020 5:21 PM
To: Maggie Sherman <33877@lapd.online>
Subject: New account for Ring Neighbors

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Hi Detective Sherman,

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Be sure to use **Chrome, Firefox or Internet Explorer 11** when logging in (older versions of Internet Explorer are not compatible).

Thanks,

Cody

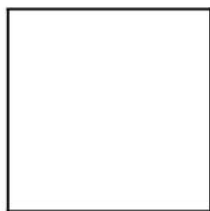
--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

From: Barry Parker <barry.parker@ring.com>
Sent: Thursday, June 25, 2020 10:30 AM
To: Marcos Villanueva
Subject: Re: Thin Blue Line

Categories: responsive

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Hey Marcos,

Thanks for your email.

Information about discounts available for military, first responders, students, and teachers can be found on Ring's website [here](#).

Please note that these discounts are publicly available. You are welcome to share this information but are not required to encourage participation from the community or from those in your department.

Best,
Barry

Barry Parker

Account Associate
barry.parker@ring.com



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[Download the Neighbors App.](#)
Join the new neighborhood watch.

On Wed, Jun 24, 2020 at 1:50 PM Marcos Villanueva <36066@lapd.online> wrote:
Sir,

Just wanted to inquire as to the "thinblueline50" program still available for first responders? I want to purchase a Ring product.

Thank you for your attention to this matter.

Marcos

Marcos Villanueva, Sergeant I
Operations-Valley Bureau
Los Angeles Police Department
7870 Nollan Place
Panorama City, CA 91402

From: Ring Team <videorequest@ring.com>
Sent: Thursday, June 25, 2020 9:45 AM
To: Ivy Butters
Subject: Los Angeles Police Department is requesting your help

Categories: responsive

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

This is your copy of the Request Video email.
The links below have been disabled in this copy, but the links are active for Ring users.



Dear Neighbor,

Ring is contacting you on behalf of **CIAN I Ivy Butters** of the **Los Angeles Police Department**, who is seeking videos recorded between [REDACTED]
[REDACTED], in connection with the investigation of an incident (Incident # [REDACTED]) near your home.

A message from CIAN I Butters :

On [REDACTED]
[REDACTED], The Los Angeles Police Department is requesting any videos that may have captured the incident and/or any information regarding the suspect(s) or victim.

Sharing your video recordings with Los Angeles Police Department is entirely optional and will not provide the department with access to your Ring device(s). If you choose to share your Ring video recordings, the Los Angeles Police Department will also receive your email address and street address. Click the button below to review and share select Ring video recordings.

Check Your Ring Videos*

*launches the Ring App

If you do not wish to participate, simply ignore this request and nothing will be shared with the Los Angeles Police Department, including whether or not this request was sent to you. If you do not wish to receive requests like these in the future, [click here](#) to opt out.

If you have questions or additional information that can assist **CIAN I Butters** , email n6300@lapd.online and reference **Incident #** [REDACTED] For more information about video requests, including how your shared videos may be used by public safety agencies, visit our [FAQ](#).

Stay safe,
Ring Team

[Click here to opt-out from future requests to share footage](#)



Email intended for n6300@lapd.online
© 2020 Ring LLC or its affiliates 1523 26th Street Santa Monica, CA 90404
[Privacy Notice](#) | [Support](#) | [Terms of Service](#)



From: Maggie Sherman
Sent: Thursday, June 25, 2020 6:51 AM
To: Cody Rasmus
Subject: RE: New account for Ring Neighbors

Categories: responsive

[REDACTED]

From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Wednesday, June 24, 2020 11:40 AM
To: Maggie Sherman <33877@lapd.online>
Subject: Re: New account for Ring Neighbors

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Great, I'm available at 3pm today so I'll plan to give you a call then. What's the best number to reach you?

On Wed, Jun 24, 2020 at 8:02 AM Maggie Sherman <33877@lapd.online> wrote:

Hi Cody-

I am available this afternoon after 2:45 or tomorrow from 8:00 to 10:30.

Thanks!

Maggie

From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Monday, June 22, 2020 5:21 PM
To: Maggie Sherman <33877@lapd.online>
Subject: New account for Ring Neighbors

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Hi Detective Sherman,

Just want to introduce myself as your Account Manager and main point of contact at Ring.

I saw you were added as a new Neighbors user but haven't accepted your invite. Do you have 5 minutes for a call this week so I can help you get started?

Be sure to use **Chrome, Firefox or Internet Explorer 11** when logging in (older versions of Internet Explorer are not compatible).

Thanks,

Cody

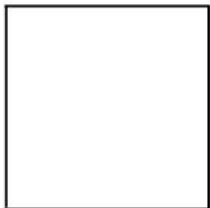
--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Wednesday, June 24, 2020 4:06 PM
To: Daniel Ramirez
Subject: Re: Chat this week?

Categories: responsive

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

[REDACTED]

On Tue, Jun 23, 2020 at 2:10 PM Cody Rasmus <cody.rasmus@ring.com> wrote:
No problem at all - tomorrow at 4pm works for me. I'll give you a call then.

On Tue, Jun 23, 2020 at 1:50 PM Daniel Ramirez <39299@lapd.online> wrote:
Cody-

My apologies about today. I'm on an active investigation for the rest of the day, can we chat tomorrow at or around 3:00 or 4:00 pm? If you are available.

Thank you,
Detective Ramirez#39299
Olympic Robbery
[REDACTED]

Get [Outlook for iOS](#)

From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Monday, June 22, 2020 5:52:57 PM
To: Daniel Ramirez <39299@lapd.online>
Subject: Chat this week?

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hi Detective Ramirez,

Just want to introduce myself as your Account Manager and main point of contact at Ring.

Do you have 5 minutes for an intro call this week?

In the meantime, here's a link to our [quickstart guide](#), and [example post guide](#) to help you get going. Remember to use Chrome, Firefox or Internet Explorer 11 when logging in (older versions of Internet Explorer are not compatible).

Thanks,
Cody

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Wednesday, June 24, 2020 3:19 PM
To: Brenda Hardy
Subject: Re: Ring intro

Follow Up Flag: Flag for follow up
Flag Status: Completed

Categories: responsive

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Great, tomorrow works for me, too. I'll plan to give you a call at 1pm.

Speak soon.

- Cody

On Wed, Jun 24, 2020 at 2:30 PM Brenda Hardy <34925@lapd.online> wrote:

Hi Cody,

I work Monday through Thursdays, 6:00am to 4:00pm. Mondays are usually super busy, but any of the other days will work. You can give me a call tomorrow, the only thing on my schedule is a 10:30 and 2:00 meeting.

-Brenda

Detective III Brenda Hardy #34925

Los Angeles Police Department
Olympic Detective Robbery Table Coordinator
1130 S. Vermont Avenue
Los Angeles, CA 90006
Office: 213-382-9463
Fax: 213-382-6678
Stop Number 400-1130
Email: 34925@lapd.online



From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Wednesday, June 24, 2020 1:21 PM
To: Brenda Hardy <34925@lapd.online>
Subject: Ring intro

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hi Detective Hardy,

I'm your account manager at Ring and I wanted to see if you would be open to a quick intro call with me. I spoke with a few of your detectives this week and I'm excited to have a new group from Olympic onboard.

Is there a good day this week or next week for me to give you a call?

Thanks,
Cody

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

From: Ring Team <videorequest@ring.com>
Sent: Wednesday, June 24, 2020 3:04 PM
To: Matthew Burrola
Subject: Los Angeles Police Department is requesting your help
Categories: responsive

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

This is your copy of the Request Video email.
The links below have been disabled in this copy, but the links are active for Ring users.



Dear Neighbor,

Ring is contacting you on behalf of **Detective II Matthew Burrola** of the **Los Angeles Police Department**, who is seeking videos recorded between [REDACTED], in connection with the investigation of an incident (Incident #DR [REDACTED]) near your home.

A message from Detective II Burrola:

Hello, My name is Detective Burrola from LAPD Olympic Division. I am investigating [REDACTED]
[REDACTED]
[REDACTED]
[REDACTED] Any video of the suspect will help greatly. Thank you.

Sharing your video recordings with Los Angeles Police Department is entirely optional and will not provide the department with access to your Ring device(s). If you choose to share your Ring video recordings, the Los Angeles Police Department will also receive your email address and street address. Click the button below to review and share select Ring video recordings.

Check Your Ring Videos*

*launches the Ring App

If you do not wish to participate, simply ignore this request and nothing will be shared with the Los Angeles Police Department, including whether or not this request was sent to you. If you do not wish to receive requests like these in the future, [click here](#) to opt out.

If you have questions or additional information that can assist **Detective II Burrola**, call [REDACTED] or email 33118@lapd.online and reference **Incident #DR [REDACTED]** For more information about video requests, including how your shared videos may be used by public safety agencies, visit our [FAQ](#).

Stay safe,
Ring Team

[Click here to opt-out from future requests to share footage](#)



Email intended for 33118@lapd.online

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[Privacy Notice](#) | [Support](#) | [Terms of Service](#)



From: Brenda Hardy
Sent: Wednesday, June 24, 2020 2:30 PM
To: Cody Rasmus
Subject: Re: Ring intro

Categories: responsive

Hi Cody,
I work Monday through Thursdays, 6:00am to 4:00pm. Mondays are usually super busy, but any of the other days will work. You can give me a call tomorrow, the only thing on my schedule is a 10:30 and 2:00 meeting.

-Brenda

Detective III Brenda Hardy #34925
Los Angeles Police Department
Olympic Detective Robbery Table Coordinator
1130 S. Vermont Avenue
Los Angeles, CA 90006
Office: 213-382-9463
Fax: 213-382-6678
Stop Number 400-1130
Email: 34925@lapd.online



From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Wednesday, June 24, 2020 1:21 PM
To: Brenda Hardy <34925@lapd.online>
Subject: Ring intro

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hi Detective Hardy,

I'm your account manager at Ring and I wanted to see if you would be open to a quick intro call with me. I spoke with a few of your detectives this week and I'm excited to have a new group from Olympic onboard.

Is there a good day this week or next week for me to give you a call?

Thanks,
Cody

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

From: Marcos Villanueva
Sent: Wednesday, June 24, 2020 1:50 PM
To: barry.parker@ring.com
Subject: Thin Blue Line

Categories: responsive

Sir,

Just wanted to inquire as to the "thinblueline50" program still available for first responders? I want to purchase a Ring product.

Thank you for your attention to this matter.

Marcos

Marcos Villanueva, Sergeant I
Operations-Valley Bureau
Los Angeles Police Department
7870 Nollan Place
Panorama City, CA 91402

From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Wednesday, June 24, 2020 1:22 PM
To: Brenda Hardy
Subject: Ring intro

Categories: responsive

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hi Detective Hardy,

I'm your account manager at Ring and I wanted to see if you would be open to a quick intro call with me. I spoke with a few of your detectives this week and I'm excited to have a new group from Olympic onboard.

Is there a good day this week or next week for me to give you a call?

Thanks,
Cody

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

From: Antonio Melendez
Sent: Wednesday, June 24, 2020 1:10 PM
To: Cody Rasmus
Subject: Re: Ring / Call this week?

Categories: responsive

3pm works for me

Detective Antonio Melendez

LOS ANGELES POLICE DEPARTMENT
Olympic Robbery Detectives

1130 South Vermont Avenue, Los Angeles, CA 90006



Desk: [REDACTED]



Email: 36124@LAPD.online



www.joinLAPD.com

From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Wednesday, June 24, 2020 1:08 PM
To: Antonio Melendez <36124@lapd.online>
Subject: Re: Ring / Call this week?

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hi Det. Melendez,

I just left you a voicemail - is this afternoon still a good time? If you would like to give me a call back, I should be available until 3pm. [REDACTED].

Thanks,
Cody

On Tue, Jun 23, 2020 at 5:41 PM Antonio Melendez <36124@lapd.online> wrote:
Cody,

I'm available from 1pm-4pm tomorrow

Detective Antonio Melendez

LOS ANGELES POLICE DEPARTMENT
Olympic Robbery Detectives



Desk: [REDACTED]



Email: 36124@LAPD.online



www.joinLAPD.com

From: Cody Rasmus <cody.rasmus@ring.com>

Sent: Tuesday, June 23, 2020 4:56 PM

To: Antonio Melendez <36124@lapd.online>

Subject: Re: Ring / Call this week?

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hi Det. Melendez,

I'm sorry I missed you today - I had a lot of meetings this afternoon. Is there a good time tomorrow that I can try you?

On Tue, Jun 23, 2020 at 1:00 PM Antonio Melendez <36124@lapd.online> wrote:

Hey Cody,

Thanks for the email. I'm here at work until 4pm today.

Det. Antonio Melendez

Detective Antonio Melendez

LOS ANGELES POLICE DEPARTMENT

Olympic Robbery Detectives

1130 South Vermont Avenue, Los Angeles, CA 90006



Desk: [REDACTED]



Email: 36124@LAPD.online



www.joinLAPD.com

From: Cody Rasmus <cody.rasmus@ring.com>

Sent: Monday, June 22, 2020 5:27 PM

To: Antonio Melendez <36124@lapd.online>

Subject: Ring / Call this week?

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hi Detective Melendez,

In the meantime, here's a link to our [quickstart guide](#), and [example post guide](#) to help you get going. Remember to use **Chrome, Firefox or Internet Explorer 11** when logging in (older versions of Internet Explorer are not compatible).

Thanks,
Cody

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

--

Cody Rasmus

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Wednesday, June 24, 2020 1:08 PM
To: Antonio Melendez
Subject: Re: Ring / Call this week?

Categories: responsive

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hi Det. Melendez,

I just left you a voicemail - is this afternoon still a good time? If you would like to give me a call back, I should be available until 3pm. [REDACTED].

Thanks,
Cody

On Tue, Jun 23, 2020 at 5:41 PM Antonio Melendez <36124@lapd.online> wrote:
Cody,

I'm available from 1pm-4pm tomorrow

Detective Antonio Melendez

LOS ANGELES POLICE DEPARTMENT
Olympic Robbery Detectives

1130 South Vermont Avenue, Los Angeles, CA 90006



Desk: [REDACTED]



Email: 36124@LAPD.online



www.joinLAPD.com

From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Tuesday, June 23, 2020 4:56 PM
To: Antonio Melendez <36124@lapd.online>
Subject: Re: Ring / Call this week?

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hi Det. Melendez,

I'm sorry I missed you today - I had a lot of meetings this afternoon. Is there a good time tomorrow that I can try you?

On Tue, Jun 23, 2020 at 1:00 PM Antonio Melendez <36124@lapd.online> wrote:

Hey Cody,

Thanks for the email. I'm here at work until 4pm today.

Det. Antonio Melendez

Detective Antonio Melendez

LOS ANGELES POLICE DEPARTMENT

Olympic Robbery Detectives

1130 South Vermont Avenue, Los Angeles, CA 90006



Desk: [REDACTED]



Email: 36124@LAPD.online



www.joinLAPD.com

From: Cody Rasmus <cody.rasmus@ring.com>

Sent: Monday, June 22, 2020 5:27 PM

To: Antonio Melendez <36124@lapd.online>

Subject: Ring / Call this week?

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hi Detective Melendez,

Just want to introduce myself as your Account Manager and main point of contact at Ring.

Do you have 5 minutes for a call this week?

In the meantime, here's a link to our [quickstart guide](#), and [example post guide](#) to help you get going. Remember to use **Chrome, Firefox or Internet Explorer 11** when logging in (older versions of Internet Explorer are not compatible).

Thanks,
Cody

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Wednesday, June 24, 2020 11:40 AM
To: Maggie Sherman
Subject: Re: New account for Ring Neighbors

Categories: responsive

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Great, I'm available at 3pm today so I'll plan to give you a call then. What's the best number to reach you?

On Wed, Jun 24, 2020 at 8:02 AM Maggie Sherman <33877@lapd.online> wrote:

Hi Cody-

I am available this afternoon after 2:45 or tomorrow from 8:00 to 10:30.

Thanks!

Maggie

From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Monday, June 22, 2020 5:21 PM
To: Maggie Sherman <33877@lapd.online>
Subject: New account for Ring Neighbors

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hi Detective Sherman,

Just want to introduce myself as your Account Manager and main point of contact at Ring.

I saw you were added as a new Neighbors user but haven't accepted your invite. Do you have 5 minutes for a call this week so I can help you get started?

Be sure to use **Chrome, Firefox or Internet Explorer 11** when logging in (older versions of Internet Explorer are not compatible).

Thanks,

Cody

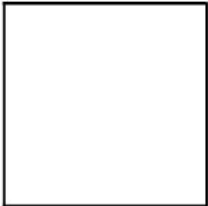
--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

From: Ring Team <no-reply@ring.com>
Sent: Wednesday, June 24, 2020 9:55 AM
To: Jeffry Poole
Subject: New Video Received on Your Case # [REDACTED]

Categories: responsive

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.



A Ring user has submitted
video for one of your cases.

Case Number

[REDACTED]

Incident Location

[REDACTED]

[REDACTED]

Start Date & Time

[REDACTED]

End Date & Time



Reminder

Shared videos are automatically deleted from your My Cases tab 30 days after the date they are shared. You can retain videos relevant to an investigation by clicking the download button within the My Cases tab.

Have Questions?

Email publicsafety@ring.com with any questions, or visit the help center.

[Visit Help Center](#)

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Ring LLC or its affiliates.



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From: Ring Team <videorequest@ring.com>
Sent: Wednesday, June 24, 2020 8:04 AM
To: Jeffry Poole
Subject: Los Angeles Police Department is requesting your help

Categories: responsive

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

This is your copy of the Request Video email.
The links below have been disabled in this copy, but the links are active for Ring users.



Dear Neighbor,

Ring is contacting you on behalf of **Detective J Poole** of the **Los Angeles Police Department**, who is seeking videos recorded between [REDACTED]
[REDACTED], in connection with the investigation of an
incident (Incident # [REDACTED]) near your home.

A message from Detective Poole:

LAPD is looking for information regarding [REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED] Any information or videos of Suspect or Suspect vehicle
please contact LAPD Pacific Robbery Detectives: Det. Poole [REDACTED]
or 36827@lapd.online. Thank you.

Sharing your video recordings with Los Angeles Police Department is entirely optional and will not provide the department with access to your Ring device(s). If you choose to share your Ring video recordings, the Los Angeles Police Department will also receive your email address and street address. Click the button below to review and share select Ring video recordings.

Check Your Ring Videos*

*launches the Ring App

If you do not wish to participate, simply ignore this request and nothing will be shared with the Los Angeles Police Department, including whether or not this request was sent to you. If you do not wish to receive requests like these in the future, [click here](#) to opt out.

If you have questions or additional information that can assist **Detective Poole**, call [REDACTED] or email 36827@lapd.online and reference **Incident # [REDACTED]**. For more information about video requests, including how your shared videos may be used by public safety agencies, visit our [FAQ](#).

Stay safe,
Ring Team

[Click here to opt-out from future requests to share footage](#)



Email intended for 36827@lapd.online

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From: Maggie Sherman
Sent: Wednesday, June 24, 2020 8:02 AM
To: Cody Rasmus
Subject: RE: New account for Ring Neighbors

Categories: responsive

Hi Cody-

I am available this afternoon after 2:45 or tomorrow from 8:00 to 10:30.

Thanks!

Maggie

From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Monday, June 22, 2020 5:21 PM
To: Maggie Sherman <33877@lapd.online>
Subject: New account for Ring Neighbors

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hi Detective Sherman,

Just want to introduce myself as your Account Manager and main point of contact at Ring.

I saw you were added as a new Neighbors user but haven't accepted your invite. Do you have 5 minutes for a call this week so I can help you get started?

Be sure to use **Chrome, Firefox or Internet Explorer 11** when logging in (older versions of Internet Explorer are not compatible).

Thanks,
Cody

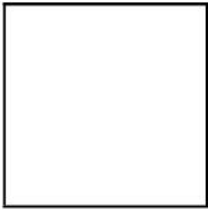
--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

From: Antonio Melendez
Sent: Tuesday, June 23, 2020 5:41 PM
To: Cody Rasmus
Subject: Re: Ring / Call this week?

Categories: responsive

Cody,

I'm available from 1pm-4pm tomorrow

Detective Antonio Melendez

LOS ANGELES POLICE DEPARTMENT

Olympic Robbery Detectives

1130 South Vermont Avenue, Los Angeles, CA 90006

📞 Desk: [REDACTED]

✉ Email: 36124@LAPD.online

🌐 www.joinLAPD.com

From: Cody Rasmus <cody.rasmus@ring.com>

Sent: Tuesday, June 23, 2020 4:56 PM

To: Antonio Melendez <36124@lapd.online>

Subject: Re: Ring / Call this week?

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hi Det. Melendez,

I'm sorry I missed you today - I had a lot of meetings this afternoon. Is there a good time tomorrow that I can try you?

On Tue, Jun 23, 2020 at 1:00 PM Antonio Melendez <36124@lapd.online> wrote:

Hey Cody,

Thanks for the email. I'm here at work until 4pm today.

Det. Antonio Melendez

Detective Antonio Melendez

LOS ANGELES POLICE DEPARTMENT

Olympic Robbery Detectives

1130 South Vermont Avenue, Los Angeles, CA 90006

Desk: [REDACTED]
Email: 36124@LAPD.online
www.joinLAPD.com

From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Monday, June 22, 2020 5:27 PM
To: Antonio Melendez <36124@lapd.online>
Subject: Ring / Call this week?

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hi Detective Melendez,

Just want to introduce myself as your Account Manager and main point of contact at Ring.

Do you have 5 minutes for a call this week?

In the meantime, here's a link to our [quickstart guide](#), and [example post guide](#) to help you get going. Remember to use **Chrome, Firefox or Internet Explorer 11** when logging in (older versions of Internet Explorer are not compatible).

Thanks,
Cody

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Tuesday, June 23, 2020 4:57 PM
To: Antonio Melendez
Subject: Re: Ring / Call this week?

Categories: responsive

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hi Det. Melendez,

I'm sorry I missed you today - I had a lot of meetings this afternoon. Is there a good time tomorrow that I can try you?

On Tue, Jun 23, 2020 at 1:00 PM Antonio Melendez <36124@lapd.online> wrote:
Hey Cody,

Thanks for the email. I'm here at work until 4pm today.

Det. Antonio Melendez

Detective Antonio Melendez

LOS ANGELES POLICE DEPARTMENT
Olympic Robbery Detectives

1130 South Vermont Avenue, Los Angeles, CA 90006



Desk: [REDACTED]



Email: 36124@LAPD.online



www.joinLAPD.com

From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Monday, June 22, 2020 5:27 PM
To: Antonio Melendez <36124@lapd.online>
Subject: Ring / Call this week?

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hi Detective Melendez,

Just want to introduce myself as your Account Manager and main point of contact at Ring.

Do you have 5 minutes for a call this week?

In the meantime, here's a link to our [quickstart guide](#), and [example post guide](#) to help you get going. Remember to use **Chrome, Firefox or Internet Explorer 11** when logging in (older versions of Internet Explorer are not compatible).

Thanks,
Cody

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Tuesday, June 23, 2020 2:10 PM
To: Daniel Ramirez
Subject: Re: Chat this week?

Categories: responsive

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

No problem at all - tomorrow at 4pm works for me. I'll give you a call then.

On Tue, Jun 23, 2020 at 1:50 PM Daniel Ramirez <39299@lapd.online> wrote:
Cody-

My apologies about today. I'm on an active investigation for the rest of the day, can we chat tomorrow at or around 3:00 or 4:00 pm? If you are available.

Thank you,
Detective Ramirez#39299
Olympic Robbery
[REDACTED]

Get [Outlook for iOS](#)

From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Monday, June 22, 2020 5:52:57 PM
To: Daniel Ramirez <39299@lapd.online>
Subject: Chat this week?

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hi Detective Ramirez,

Just want to introduce myself as your Account Manager and main point of contact at Ring.

Do you have 5 minutes for an intro call this week?

In the meantime, here's a link to our [quickstart guide](#), and [example post guide](#) to help you get going. Remember to use Chrome, Firefox or Internet Explorer 11 when logging in (older versions of Internet Explorer are not compatible).

Thanks,

Cody

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

From: Daniel Ramirez
Sent: Tuesday, June 23, 2020 1:50 PM
To: Cody Rasmus
Subject: Re: Chat this week?

Categories: responsive

Cody-

My apologies about today. I'm on an active investigation for the rest of the day, can we chat tomorrow at or around 3:00 or 4:00 pm? If you are available.

Thank you,
Detective Ramirez#39299
Olympic Robbery
[REDACTED]

Get [Outlook for iOS](#)

From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Monday, June 22, 2020 5:52:57 PM
To: Daniel Ramirez <39299@lapd.online>
Subject: Chat this week?

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hi Detective Ramirez,

Just want to introduce myself as your Account Manager and main point of contact at Ring.

Do you have 5 minutes for an intro call this week?

In the meantime, here's a link to our [quickstart guide](#), and [example post guide](#) to help you get going. Remember to use Chrome, Firefox or Internet Explorer 11 when logging in (older versions of Internet Explorer are not compatible).

Thanks,
Cody

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Tuesday, June 23, 2020 1:11 PM
To: Fernando Rivas
Subject: Resources for you

Categories: responsive

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

It was a pleasure speaking with you, Det. Rivas. Here are some examples of activity from LAPD on Neighbors:

Comments

[Encourage a report](#) - Det. Hardy made this one
[I received your report](#)
[Please contact if you have more info](#)

Posts

[Street robbery](#)
[Burglary suspect in custody](#)
[7-11 Robbery](#)
[Sex crime - request for assistance](#)

Thanks,
Cody

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

From: Antonio Melendez
Sent: Tuesday, June 23, 2020 1:00 PM
To: Cody Rasmus
Subject: Re: Ring / Call this week?

Categories: responsive

Hey Cody,

Thanks for the email. I'm here at work until 4pm today.

Det. Antonio Melendez

Detective Antonio Melendez

LOS ANGELES POLICE DEPARTMENT
Olympic Robbery Detectives

1130 South Vermont Avenue, Los Angeles, CA 90006

📞 Desk: [REDACTED]
✉ Email: 36124@LAPD.online
🌐 www.joinLAPD.com

From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Monday, June 22, 2020 5:27 PM
To: Antonio Melendez <36124@lapd.online>
Subject: Ring / Call this week?

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hi Detective Melendez,

Just want to introduce myself as your Account Manager and main point of contact at Ring.

Do you have 5 minutes for a call this week?

In the meantime, here's a link to our [quickstart guide](#), and [example post guide](#) to help you get going. Remember to use **Chrome, Firefox or Internet Explorer 11** when logging in (older versions of Internet Explorer are not compatible).

Thanks,
Cody

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

From: Fernando Rivas
Sent: Tuesday, June 23, 2020 8:16 AM
To: Cody Rasmus
Subject: Re: LAPD / Ring Neighbors intro

Categories: responsive

I'm available today if that works for you. You can reach me at [REDACTED]

DETECTIVE II Fernando Rivas
Olympic Area Gang Detectives
1130 S. Vermont Avenue
Los Angeles, Ca. 90006
E-Mail:33074@lapd.online
[REDACTED]

From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Monday, June 22, 2020 5:16 PM
To: Fernando Rivas <33074@lapd.online>
Subject: LAPD / Ring Neighbors intro

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hi Detective Rivas,

Just want to introduce myself as your Account Manager and main point of contact at Ring.

I saw you were added as a new Neighbors user but haven't accepted your invite. Do you have 5 minutes for a call this week so I can help you get started?

Be sure to use **Chrome, Firefox or Internet Explorer 11** when logging in (older versions of Internet Explorer are not compatible).

Thanks,
Cody

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

From: Daniel Ramirez
Sent: Tuesday, June 23, 2020 7:38 AM
To: Cody Rasmus
Subject: Re: Chat this week?

Categories: responsive

I do have time today June 23, 2020. My number is [REDACTED].

Thanks,
Detective Ramirez#39299
Olympic Robbery

From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Monday, June 22, 2020 5:52 PM
To: Daniel Ramirez <39299@lapd.online>
Subject: Chat this week?

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hi Detective Ramirez,

Just want to introduce myself as your Account Manager and main point of contact at Ring.

Do you have 5 minutes for an intro call this week?

In the meantime, here's a link to our [quickstart guide](#), and [example post guide](#) to help you get going. Remember to use Chrome, Firefox or Internet Explorer 11 when logging in (older versions of Internet Explorer are not compatible).

Thanks,
Cody

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

From: Ring Team <news@ring.com>
Sent: Monday, June 22, 2020 9:11 PM
To: Luis Jurado
Subject: Carlos has shared a Ring Video with you

Categories: responsive

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.



Carlos has shared a Ring video with
you!



"VEH"

Watch Now

This video was captured by my Ring
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From: Ring Team <news@ring.com>
Sent: Monday, June 22, 2020 9:04 PM
To: Carlos Carias
Subject: Carlos has shared a Ring Video with you

Categories: responsive

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.



Carlos has shared a Ring video with
you!



"OFW 11"

Watch Now

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From: Ring Team <news@ring.com>
Sent: Monday, June 22, 2020 9:03 PM
To: Carlos Carias
Subject: Carlos has shared a Ring Video with you

Categories: responsive

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.



Carlos has shared a Ring video with
you!



"Check out this video that was captured
by my Ring"

Watch Now

This video was captured by my Ring
Stick Up Cam.



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speak with your visitors.

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From: Ring Team <news@ring.com>
Sent: Monday, June 22, 2020 9:01 PM
To: Carlos Carias
Subject: Carlos has shared a Ring Video with you

Categories: responsive

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.



Carlos has shared a Ring video with you!



"OFW 10"

Watch Now

This video was captured by my Ring Stick Up Cam.



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speak with your visitors.

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From: Ring Team <news@ring.com>
Sent: Monday, June 22, 2020 8:57 PM
To: Carlos Carias
Subject: Carlos has shared a Ring Video with you

Categories: responsive

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.



Carlos has shared a Ring video with you!



"OFW 9"

Watch Now

This video was captured by my Ring Stick Up Cam.



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From: Ring Team <news@ring.com>
Sent: Monday, June 22, 2020 8:54 PM
To: Carlos Carias
Subject: Carlos has shared a Ring Video with you

Categories: responsive

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.



Carlos has shared a Ring video with you!



"OFW 8"

Watch Now

This video was captured by my Ring Stick Up Cam.



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From: Ring Team <news@ring.com>
Sent: Monday, June 22, 2020 8:47 PM
To: Luis Jurado
Subject: Carlos has shared a Ring Video with you

Categories: responsive

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.



Carlos has shared a Ring video with you!



"7"

Watch Now

This video was captured by my Ring Stick Up Cam.



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From: Ring Team <news@ring.com>
Sent: Monday, June 22, 2020 8:47 PM
To: Carlos Carias
Subject: Carlos has shared a Ring Video with you

Categories: responsive

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.



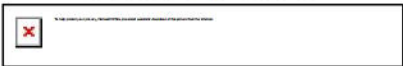
Carlos has shared a Ring video with you!



"OFW 7"

Watch Now

This video was captured by my Ring Stick Up Cam.



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From: Ring Team <news@ring.com>
Sent: Monday, June 22, 2020 8:38 PM
To: Carlos Carias
Subject: Carlos has shared a Ring Video with you

Categories: responsive

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.



Carlos has shared a Ring video with you!



"OFW 6"

Watch Now

This video was captured by my Ring Stick Up Cam.



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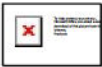
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From: Ring Team <news@ring.com>
Sent: Monday, June 22, 2020 8:31 PM
To: Carlos Carias
Subject: Carlos has shared a Ring Video with you

Categories: responsive

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.



Carlos has shared a Ring video with you!



"OFW 5"

Watch Now

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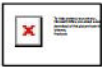
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From: Ring Team <news@ring.com>
Sent: Monday, June 22, 2020 8:27 PM
To: Carlos Carias
Subject: Carlos has shared a Ring Video with you

Categories: responsive

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.



Carlos has shared a Ring video with you!



"OFW 4"

Watch Now

This video was captured by my Ring Stick Up Cam.



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From: Ring Team <news@ring.com>
Sent: Monday, June 22, 2020 8:25 PM
To: Carlos Carias
Subject: Carlos has shared a Ring Video with you

Categories: responsive

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.



Carlos has shared a Ring video with
you!



"OFW 3"

Watch Now

This video was captured by my Ring
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Weather-resistant and wire-free, mount
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speak with your visitors.

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From: Ring Team <news@ring.com>
Sent: Monday, June 22, 2020 8:21 PM
To: Carlos Carias
Subject: Carlos has shared a Ring Video with you

Categories: responsive

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.



Carlos has shared a Ring video with you!



"OFW 2"

Watch Now

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From: Ring Team <news@ring.com>
Sent: Monday, June 22, 2020 8:17 PM
To: Carlos Carias
Subject: Carlos has shared a Ring Video with you

Categories: responsive

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.



Carlos has shared a Ring video with you!



"OFW 1"

Watch Now

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From: Ring Team <news@ring.com>
Sent: Monday, June 22, 2020 8:10 PM
To: Carlos Carias
Subject: Carlos has shared a Ring Video with you

Categories: responsive

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.



Carlos has shared a Ring video with you!



"OFW"

Watch Now

This video was captured by my Ring Stick Up Cam.



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From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Monday, June 22, 2020 6:11 PM
To: Jennifer Hammer
Subject: Re: Your Neighbors account

Categories: responsive

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Sounds good, Jennifer. Looking forward to connecting with you.

On Mon, Jun 22, 2020 at 5:30 PM Jennifer Hammer <31730@lapd.online> wrote:
Hi Cody,

Thanks for reaching out. I haven't been in the office much in the past week but should be in tomorrow. I'll accept the invite and email you when I have a few minutes. Thank you!

Jennifer

From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Monday, June 22, 2020 5:24:41 PM
To: Jennifer Hammer <31730@lapd.online>
Subject: Your Neighbors account

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hi Detective Hammer,

Just want to introduce myself as your Account Manager and main point of contact at Ring.

I saw you were added as a new Neighbors user but haven't accepted your invite. Be sure to use **Chrome, Firefox or Internet Explorer 11** when logging in (older versions of Internet Explorer are not compatible).

Do you have 5 minutes for a call this week so I can help you get started?

Thanks,
Cody

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Monday, June 22, 2020 6:01 PM
To: Michelle McGinnis
Subject: Ring Neighbors - call this week?

Categories: responsive

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hi Michelle,

Just want to introduce myself as your Account Manager and main point of contact at Ring.

Do you have 5 minutes for an intro call this week?

In the meantime, here's a link to our [quickstart guide](#), and [example post guide](#) to help you get going. Remember to use Chrome, Firefox or Internet Explorer 11 when logging in (older versions of Internet Explorer are not compatible).

Thanks,
Cody

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Monday, June 22, 2020 6:00 PM
To: Hee Bae Cho
Subject: Ring - Time for a call?

Categories: responsive

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hi Det. Cho,

Just want to introduce myself as your Account Manager and main point of contact at Ring.

Do you have 5 minutes for a call this week?

In the meantime, here's a link to our [quickstart guide](#), and [example post guide](#) to help you get going. Remember to use Chrome, Firefox or Internet Explorer 11 when logging in (older versions of Internet Explorer are not compatible).

Thanks,
Cody

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Monday, June 22, 2020 5:58 PM
To: Erika Diaz-Lopez
Subject: Ring Neighbors | Call this week?

Categories: responsive

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hi Erika,

Just want to introduce myself as your Account Manager and main point of contact at Ring.

Do you have 5 minutes for a call this week?

In the meantime, here's a link to our [quickstart guide](#), and [example post guide](#) to help you get going. Remember to use Chrome, Firefox or Internet Explorer 11 when logging in (older versions of Internet Explorer are not compatible).

Thanks,
Cody

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Monday, June 22, 2020 5:57 PM
To: Jonathan Kwan
Subject: Neighbors - Connect this week?

Follow Up Flag: Follow up
Flag Status: Flagged

Categories: responsive

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hi Jonathan,

Just want to introduce myself as your Account Manager and main point of contact at Ring.

Do you have 5 minutes for a call this week?

In the meantime, here's a link to our [quickstart guide](#), and [example post guide](#) to help you get going. Remember to use Chrome, Firefox or Internet Explorer 11 when logging in (older versions of Internet Explorer are not compatible).

Thanks,
Cody

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Monday, June 22, 2020 5:54 PM
To: David Nick
Subject: Ring - Connect this week?

Categories: responsive

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hi Detective Nick,

Just want to introduce myself as your Account Manager and main point of contact at Ring.

Do you have 5 minutes for an intro call this week?

In the meantime, here's a link to our [quickstart guide](#), and [example post guide](#) to help you get going. Remember to use Chrome, Firefox or Internet Explorer 11 when logging in (older versions of Internet Explorer are not compatible).

Thanks,
Cody

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Monday, June 22, 2020 5:53 PM
To: Daniel Ramirez
Subject: Chat this week?

Categories: responsive

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hi Detective Ramirez,

Just want to introduce myself as your Account Manager and main point of contact at Ring.

Do you have 5 minutes for an intro call this week?

In the meantime, here's a link to our [quickstart guide](#), and [example post guide](#) to help you get going. Remember to use Chrome, Firefox or Internet Explorer 11 when logging in (older versions of Internet Explorer are not compatible).

Thanks,
Cody

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

From: Jennifer Hammer
Sent: Monday, June 22, 2020 5:30 PM
To: Cody Rasmus
Subject: Re: Your Neighbors account

Categories: responsive

Hi Cody,

Thanks for reaching out. I haven't been in the office much in the past week but should be in tomorrow. I'll accept the invite and email you when I have a few minutes. Thank you!

Jennifer

From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Monday, June 22, 2020 5:24:41 PM
To: Jennifer Hammer <31730@lapd.online>
Subject: Your Neighbors account

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hi Detective Hammer,

Just want to introduce myself as your Account Manager and main point of contact at Ring.

I saw you were added as a new Neighbors user but haven't accepted your invite. Be sure to use **Chrome, Firefox or Internet Explorer 11** when logging in (older versions of Internet Explorer are not compatible).

Do you have 5 minutes for a call this week so I can help you get started?

Thanks,
Cody

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Monday, June 22, 2020 5:28 PM
To: Antonio Melendez
Subject: Ring / Call this week?

Categories: responsive

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hi Detective Melendez,

Just want to introduce myself as your Account Manager and main point of contact at Ring.

Do you have 5 minutes for a call this week?

In the meantime, here's a link to our [quickstart guide](#), and [example post guide](#) to help you get going. Remember to use **Chrome, Firefox or Internet Explorer 11** when logging in (older versions of Internet Explorer are not compatible).

Thanks,
Cody

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Monday, June 22, 2020 5:26 PM
To: Andrea Ruybal
Subject: Your account, Ring Neighbors

Categories: responsive

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hi Andrea,

Just want to introduce myself as your Account Manager and main point of contact at Ring.

I saw you were added as a new Neighbors user but haven't accepted your invite. Be sure to use **Chrome, Firefox or Internet Explorer 11** when logging in (older versions of Internet Explorer are not compatible).

Do you have 5 minutes for an intro call this week?

Thanks,
Cody

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Monday, June 22, 2020 5:25 PM
To: Jennifer Hammer
Subject: Your Neighbors account

Categories: responsive

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hi Detective Hammer,

Just want to introduce myself as your Account Manager and main point of contact at Ring.

I saw you were added as a new Neighbors user but haven't accepted your invite. Be sure to use **Chrome, Firefox or Internet Explorer 11** when logging in (older versions of Internet Explorer are not compatible).

Do you have 5 minutes for a call this week so I can help you get started?

Thanks,
Cody

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Monday, June 22, 2020 5:24 PM
To: Fernando De Vera
Subject: Create your account - Ring Neighbors

Categories: responsive

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hi Officer De Vera,

Just want to introduce myself as your Account Manager and main point of contact at Ring.

I saw you were added as a new Neighbors user but haven't accepted your invite. Do you have 5 minutes for a call this week so I can help you get started?

Be sure to use **Chrome, Firefox or Internet Explorer 11** when logging in (older versions of Internet Explorer are not compatible).

Thanks,
Cody

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Monday, June 22, 2020 5:23 PM
To: Annette Razo-Banting
Subject: Ring Neighbors - your account

Follow Up Flag: Follow up
Flag Status: Flagged

Categories: responsive

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hi Officer Razo-Banting,

Just want to introduce myself as your Account Manager and main point of contact at Ring.

I saw you were added as a new Neighbors user but haven't accepted your invite. Do you have 5 minutes for a call this week so I can help you get started?

Be sure to use **Chrome, Firefox or Internet Explorer 11** when logging in (older versions of Internet Explorer are not compatible).

Thanks,
Cody

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Monday, June 22, 2020 5:21 PM
To: Maggie Sherman
Subject: New account for Ring Neighbors

Categories: responsive

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hi Detective Sherman,

Just want to introduce myself as your Account Manager and main point of contact at Ring.

I saw you were added as a new Neighbors user but haven't accepted your invite. Do you have 5 minutes for a call this week so I can help you get started?

Be sure to use **Chrome, Firefox or Internet Explorer 11** when logging in (older versions of Internet Explorer are not compatible).

Thanks,
Cody

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Monday, June 22, 2020 5:21 PM
To: Charles Geiger
Subject: Your new account - Ring Neighbors

Categories: responsive

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hi Detective Geiger,

Just want to introduce myself as your Account Manager and main point of contact at Ring.

I saw you were added as a new Neighbors user but haven't accepted your invite. Do you have 5 minutes for a call this week so I can help you get started?

Be sure to use **Chrome, Firefox or Internet Explorer 11** when logging in (older versions of Internet Explorer are not compatible).

Thanks,
Cody

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Monday, June 22, 2020 5:19 PM
To: Webster Wong
Subject: Intro: LAPD - Ring Neighbors

Categories: responsive

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hi Det. Wong,

Just want to introduce myself as your Account Manager and main point of contact at Ring.

I saw you were added as a new Neighbors user but haven't accepted your invite. Do you have 5 minutes for a call this week so I can help you get started?

Be sure to use **Chrome, Firefox or Internet Explorer 11** when logging in (older versions of Internet Explorer are not compatible).

Thanks,
Cody

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Monday, June 22, 2020 5:18 PM
To: Matthew Burrola
Subject: Ring Neighbors - LAPD intro

Categories: responsive

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hi Detective Burrola,

Just want to introduce myself as your Account Manager and main point of contact at Ring.

I saw you were added as a new Neighbors user but haven't accepted your invite. Do you have 5 minutes for a call this week so I can help you get started?

Be sure to use **Chrome, Firefox or Internet Explorer 11** when logging in (older versions of Internet Explorer are not compatible).

Thanks,
Cody

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Monday, June 22, 2020 5:17 PM
To: Fernando Rivas
Subject: LAPD / Ring Neighbors intro

Categories: responsive

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hi Detective Rivas,

Just want to introduce myself as your Account Manager and main point of contact at Ring.

I saw you were added as a new Neighbors user but haven't accepted your invite. Do you have 5 minutes for a call this week so I can help you get started?

Be sure to use **Chrome, Firefox or Internet Explorer 11** when logging in (older versions of Internet Explorer are not compatible).

Thanks,
Cody

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

From: Michele Santillan
Sent: Thursday, June 18, 2020 12:31 PM
To: Cody Rasmus
Cc: Terence Keyzer; Victoria Lim
Subject: Re: Ring Neighbors Portal | LAPD

Categories: responsive

Ok thank you

Detective III Michele Santillan
Robbery Homicide Division
Homicide Special Section
[REDACTED]
30742@lapd.online

From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Thursday, June 18, 2020 12:30 PM
To: Michele Santillan <30742@lapd.online>
Cc: Terence Keyzer <30775@lapd.online>; Victoria Lim <30780@lapd.online>
Subject: Re: Ring Neighbors Portal | LAPD

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hi Michele,

Just wanted to follow up with you. I haven't been able to connect with my contact at Riverside County SO just yet but I will continue to follow up and let you know when I do.

Thanks,
Cody

On Mon, Jun 8, 2020 at 8:22 PM Michele Santillan <30742@lapd.online> wrote:

Hi, I was able to log in after all. I did run into an issue, we have a case that is connected to [REDACTED] and when I attempt to create a file, it tell me that the address is out of my jurisdiction. Can we we expand our boundaries or get permission for this case?

Detective III Michele Santillan
Robbery Homicide Division
Homicide Special Section
[REDACTED]
30742@lapd.online

From: Michele Santillan <30742@lapd.online>
Sent: Monday, June 8, 2020 8:11 PM
To: Cody Rasmus <cody.rasmus@ring.com>
Subject: Re: Ring Neighbors Portal | LAPD

Hi,

Thank you for following up, and apologies for taking so long to respond. I tried to activate the account, but I think my invitation expired. I received an error message "400". Any chance you can re-send/reactivate?

Thanks much,
Michele

Detective III Michele Santillan
Robbery Homicide Division
Homicide Special Section

██████████
30742@lapd.online

From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Monday, March 30, 2020 5:21 PM
To: Cody Rasmus <cody.rasmus@ring.com>
Subject: Ring Neighbors Portal | LAPD

ATTENTION: This email originated outside of LAPD. Please use caution when clicking on hyperlinks or opening attachments if you are unfamiliar with the sender.

Good afternoon,

Hope you are doing well and staying healthy. I'm LAPD's account manager for the Ring Neighbors Portal. I'm reaching out because you have a Neighbors Portal account but you have not activated it yet.

To join, please check your inbox (or spam folder) for an invitation that was sent today and follow the prompts.

Neighbors Portal now works on Internet Explorer 11 (previously only Chrome), so you should have an easier time using it.

Please reach out if you have any questions. I will be happy to help.

Thanks,
Cody

P.S. Our Quickstart Guide is attached.

--

Cody Rasmus

c: [REDACTED]
e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com



[Download the Neighbors App.](#)
Join the new neighborhood watch.

[See our agency success stories](#)

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]
e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Thursday, June 18, 2020 12:30 PM
To: Michele Santillan
Cc: Terence Keyzer;Victoria Lim
Subject: Re: Ring Neighbors Portal | LAPD

Categories: responsive

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hi Michele,

Just wanted to follow up with you. I haven't been able to connect with my contact at Riverside County SO just yet but I will continue to follow up and let you know when I do.

Thanks,
Cody

On Mon, Jun 8, 2020 at 8:22 PM Michele Santillan <30742@lapd.online> wrote:

Hi, I was able to log in after all. I did run into an issue, we have a case that is connected to [REDACTED] and when I attempt to create a file, it tell me that the address is out of my jurisdiction. Can we we expand our boundaries or get permission for this case?

Detective III Michele Santillan
Robbery Homicide Division
Homicide Special Section
[REDACTED]
30742@lapd.online

From: Michele Santillan <30742@lapd.online>
Sent: Monday, June 8, 2020 8:11 PM
To: Cody Rasmus <cody.rasmus@ring.com>
Subject: Re: Ring Neighbors Portal | LAPD

Hi,

Thank you for following up, and apologies for taking so long to respond. I tried to activate the account, but I think my invitation expired. I received an error message "400". Any chance you can re-send/reactivate?

Thanks much,
Michele

Detective III Michele Santillan
Robbery Homicide Division
Homicide Special Section
[REDACTED]
30742@lapd.online

From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Monday, March 30, 2020 5:21 PM
To: Cody Rasmus <cody.rasmus@ring.com>
Subject: Ring Neighbors Portal | LAPD

ATTENTION: This email originated outside of LAPD. Please use caution when clicking on hyperlinks or opening attachments if you are unfamiliar with the sender.

Good afternoon,

Hope you are doing well and staying healthy. I'm LAPD's account manager for the Ring Neighbors Portal. I'm reaching out because you have a Neighbors Portal account but you have not activated it yet.

To join, please check your inbox (or spam folder) for an invitation that was sent today and follow the prompts.

Neighbors Portal now works on Internet Explorer 11 (previously only Chrome), so you should have an easier time using it.

Please reach out if you have any questions. I will be happy to help.

Thanks,
Cody

P.S. Our Quickstart Guide is attached.

--

Cody Rasmus

c: [REDACTED]
e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com



[Download the Neighbors App.](#)
Join the new neighborhood watch.

[See our agency success stories](#)

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

From: Brenda Hardy
Sent: Thursday, June 18, 2020 8:36 AM
To: angela@ring.com
Subject: Access to ring portal

Categories: responsive

Good Morning,

I received training from you at the LAPD Olympic Division. I had a question regarding giving access to our civilian personnel. We have civilian employees who are Crime Analysts. Am I able to give them access to the portal?

Thanks so much,
Brenda

Detective III Brenda Hardy #34925

Los Angeles Police Department
Olympic Detective Robbery Table Coordinator
1130 S. Vermont Avenue
Los Angeles, CA 90006
Office: 213-382-9463
Fax: 213-382-6678
Stop Number 400-1130
Email: 34925@lapd.online



From: Robert Paterson
Sent: Wednesday, June 17, 2020 3:48 PM
To: Ring Subpoenas
Subject: Re: Preservation request

Categories: responsive

Yes sir Im still here

Detective Robert Paterson
Los Angeles Police Department
Juvenile Division
100 W. 1st Street
Los Angeles, CA 90012
(213) 486-0577(Office)
(213) 486-0466(Fax)
Email: 34151@lapd.lacity.org
34151@LAPD.online

From: Ring Subpoenas <subpoenas@ring.com>
Sent: Wednesday, June 17, 2020 3:45 PM
To: Robert Paterson <34151@lapd.online>
Subject: Re: Preservation request

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir,

Please indicate your availability for a phone call.

Regards,
Balazs

Balazs Hubai
Law Enforcement Response Specialist - Ring

On Wed, Jun 17, 2020 at 2:09 PM Robert Paterson <34151@lapd.online> wrote:
To whom it may concern:

The address with the ring is [REDACTED]. Possible subscriber could be [REDACTED].
[REDACTED]. The dates to preserved would be [REDACTED].

Detective Robert Paterson
Los Angeles Police Department

Juvenile Division
100 W. 1st Street
Los Angeles, CA 90012
(213) 486-0577(Office)
(213) 486-0466(Fax)
Email: 34151@lapd.lacity.org
34151@LAPD.online

From: Ring Subpoenas <subpoenas@ring.com>
Sent: Wednesday, June 17, 2020 3:46 PM
To: Robert Paterson
Subject: Re: Preservation request

Categories: responsive

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir,

Please indicate your availability for a phone call.

Regards,
Balazs

Balazs Hubai
Law Enforcement Response Specialist - Ring

On Wed, Jun 17, 2020 at 2:09 PM Robert Paterson <34151@lapd.online> wrote:
To whom it may concern:

The address with the ring is [REDACTED]. Possible subscriber could be [REDACTED].
[REDACTED]. The dates to preserved would be [REDACTED].

Detective Robert Paterson
Los Angeles Police Department
Juvenile Division
100 W. 1st Street
Los Angeles, CA 90012
(213) 486-0577(Office)
(213) 486-0466(Fax)
Email: 34151@lapd.lacity.org
34151@LAPD.online

From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Wednesday, June 17, 2020 3:17 PM
To: Eileen Lomis
Subject: Ring Neighbors / LAPD

Categories: responsive

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hi Officer Lomis,

Just want to introduce myself as your Account Manager and main point of contact at Ring. We have some updates to share and I wanted to hear about your role at West LA. Are you available for a quick call next week?

Thanks,
Cody

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

From: Ring Subpoenas <subpoenas@ring.com>
Sent: Wednesday, June 17, 2020 3:11 PM
To: Robert Paterson
Subject: Re: Preservation request

Categories: responsive

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Dear Detective Paterson,

We have received your preservation request and assigned it internal case number IR [REDACTED]. Please include this reference number in any future correspondence about the preservation and/or if you serve a production request.

Please note, as indicated in Ring's [Law Enforcement Guidelines](#), Ring will notify customers of law enforcement requests seeking the production of content data, unless it is legally prohibited from doing so or has clear indication of illegal conduct in connection with the use of Ring products or services. Such notification may be made as soon as three days after receipt of the request.

We will take the necessary steps to preserve the data that Ring currently holds (if any) for the account/device identified in your request. This information will be preserved for 90 days unless Ring receives a valid preservation extension, in which case the information will be preserved for an additional 90 days (for a total of up to 180 days). After the preservation period expires, the information may no longer be available.

Only data stored at the time the preservation request is processed will be preserved. In general, Ring has access to videos only if the user has a current Ring Protect plan subscription. We retain such videos for no longer than 60 days (180 days in the case of certain legacy users). At any time during the retention period a user may delete a video.

Should you have any questions, you can contact us at subpoenas@ring.com and reference the above-listed IR number.

Respectfully,
Ring Legal

On Wed, Jun 17, 2020 at 2:09 PM Robert Paterson <34151@lapd.online> wrote:

To whom it may concern:

The address with the ring is [REDACTED]. Possible subscriber could be [REDACTED].
[REDACTED]. The dates to preserved would be [REDACTED].

Detective Robert Paterson
Los Angeles Police Department
Juvenile Division
100 W. 1st Street
Los Angeles, CA 90012
(213) 486-0577(Office)
(213) 486-0466(Fax)
Email: 34151@lapd.lacity.org

From: Robert Paterson
Sent: Wednesday, June 17, 2020 2:10 PM
To: Ring Subpoenas
Subject: Preservation request

Categories: responsive

To whom it may concern:

The address with the ring is [REDACTED]. Possible subscriber could be [REDACTED].
[REDACTED]. The dates to preserved would be [REDACTED].

Detective Robert Paterson
Los Angeles Police Department
Juvenile Division
100 W. 1st Street
Los Angeles, CA 90012
(213) 486-0577(Office)
(213) 486-0466(Fax)
Email: 34151@lapd.lacity.org
34151@LAPD.online

From: Ring Subpoenas <subpoenas@ring.com>
Sent: Wednesday, June 17, 2020 1:57 PM
To: Robert Paterson
Subject: Ring - Your Correspondence Has Been Received Re: Preservation letter

Categories: responsive

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Dear Sender,

Thank you for your email. Please note that this email address is reserved for correspondence from law enforcement. Here's what to expect next depending on your request type:

Emergency Requests

Ring reserves the right to respond immediately to urgent law enforcement requests for information in cases involving imminent danger of death or serious physical injury to any person. Emergency disclosure requests may be submitted to emergency-le-requests@ring.com. Please include "EMERGENCY" in the subject line.

Preservation Requests from U.S. Law Enforcement

You will receive a separate email acknowledging that your preservation request has been received and you will be provided an internal reference number assigned to your request. If the requested data is available, we will take steps to preserve it as soon as possible.

Please note that only data stored at the time of the preservation request will be preserved. We generally begin processing preservation requests the day they are received, but there may be a delay due to the volume of requests. Please note that the preservation process may be delayed if the data to be preserved is not clearly specified and/or the details required to locate it are not provided. To locate data, you may reference account or device identifiers.

Production Requests from U.S. Law Enforcement (Warrant / Court Order / Subpoena)


You will receive a separate email acknowledging that your legal process has been received and you will be provided an internal reference number assigned to your request. Our team will review the legal process as soon as possible.

Other Inquiries (Civil Litigation / User Inquiry / Non-U.S. Law Enforcement)

For all other inquiries, we will respond as quickly as possible.

Note to Law Enforcement: Please submit requests only from official, government-issued email addresses.

For additional information, please see Ring's Law Enforcement Guidelines located at



From: Robert Paterson
Sent: Wednesday, June 17, 2020 1:56 PM
To: subpoenas@ring.com
Subject: Preservation letter

Categories: responsive

To whom it may concern:

What do you need in the preserve letter?

Detective Robert Paterson
Los Angeles Police Department
Juvenile Division
100 W. 1st Street
Los Angeles, CA 90012
(213) 486-0577(Office)
(213) 486-0466(Fax)
Email: 34151@lapd.lacity.org
34151@LAPD.online

From: Ring + LAPD Initiative <lapd+noreply@ring.com>
Sent: Wednesday, June 17, 2020 11:00 AM
To: Paul Razo
Subject: Re: Ring

Categories: responsive

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hello,

Thank you for contacting the Ring Team. If you are a First Responder, please visit our Ring.com page to check out our offers: [REDACTED]

[REDACTED]
[REDACTED]
[REDACTED]

For questions, please contact our 24/7 support team:

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

Thanks,
The Ring Team

From: Paul Razo
Sent: Wednesday, June 17, 2020 11:00 AM
To: lapd@ring.com
Subject: Ring

Categories: responsive

Paul Razo
Assistant Training Coordinator
Hollywood Division
Training Unit
[REDACTED]
35278@lapd.online

From: No Reply <noreply@ring.com>
Sent: Wednesday, June 17, 2020 9:10 AM
To: Eduard Grijalva
Subject: Josh here at Ring

Categories: responsive

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

From: Ring Team <videorequest@ring.com>
Sent: Tuesday, June 16, 2020 1:54 PM
To: Gerry Chamberlain
Subject: Los Angeles Police Department is requesting your help

Categories: responsive

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

This is your copy of the Request Video email.
The links below have been disabled in this copy, but the links are active for Ring users.



Dear Neighbor,

Ring is contacting you on behalf of **Detective Gerry Chamberlain** of the **Los Angeles Police Department**, who is seeking videos recorded between [REDACTED], in connection with the investigation of an incident (Incident # [REDACTED]) near your home.

A message from Detective Chamberlain:

The LAPD "Safe L.A. Task Force" is asking for your help. During the recent protests, individuals were injured & property was looted, damaged and destroyed. In an effort to identify those responsible, we are asking you to submit copies of any video(s) you may have for [REDACTED]

Sharing your video recordings with Los Angeles Police Department is entirely optional and will not provide the department with access to your Ring device(s). If you choose to share your Ring video recordings, the Los Angeles Police Department will also receive your email address and street address. Click the button below to review and share select Ring video recordings.

Check Your Ring Videos*

*launches the Ring App

If you do not wish to participate, simply ignore this request and nothing will be shared with the Los Angeles Police Department, including whether or not this request was sent to you. If you do not wish to receive requests like these in the future, [click here](#) to opt out.

If you have questions or additional information that can assist **Detective Chamberlain**, call [REDACTED] or email 35201@lapd.online and reference **Incident #** [REDACTED]. For more information about video requests, including how your shared videos may be used by public safety agencies, visit our [FAQ](#).

Stay safe,
Ring Team

[Click here to opt-out from future requests to share footage](#)



Email intended for 35201@lapd.online

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From: Ring Team <no-reply@ring.com>
Sent: Monday, June 15, 2020 5:51 PM
To: Albert Gavin
Subject: New Video Received on Your Case # [REDACTED]

Categories: responsive

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.



A Ring user has submitted
video for one of your cases.

Case Number

[REDACTED]

Incident Location

[REDACTED]

Start Date & Time

[REDACTED]

End Date & Time



Reminder

Shared videos are automatically deleted from your My Cases tab 30 days after the date they are shared. You can retain videos relevant to an investigation by clicking the download button within the My Cases tab.

Have Questions?

Email publicsafety@ring.com with any questions, or visit the help center.

[Visit Help Center](#)

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From: Ring Team <no-reply@ring.com>
Sent: Monday, June 15, 2020 3:39 PM
To: Albert Gavin
Subject: New Video Received on Your Case # [REDACTED]

Categories: responsive

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.



A Ring user has submitted
video for one of your cases.

Case Number

[REDACTED]

Incident Location

[REDACTED]

Start Date & Time

[REDACTED]

End Date & Time



Reminder

Shared videos are automatically deleted from your My Cases tab 30 days after the date they are shared. You can retain videos relevant to an investigation by clicking the download button within the My Cases tab.

Have Questions?

Email publicsafety@ring.com with any questions, or visit the help center.

[Visit Help Center](#)

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Ring LLC or its affiliates.



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From: Ring Team <videorequest@ring.com>
Sent: Monday, June 15, 2020 3:32 PM
To: Albert Gavin
Subject: Los Angeles Police Department is requesting your help
Categories: responsive

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

This is your copy of the Request Video email.
The links below have been disabled in this copy, but the links are active for Ring users.



Dear **Carol**,

Ring is contacting you on behalf of **Lt II Jim Gavin** of the **Los Angeles Police Department**, who is seeking videos recorded between [REDACTED], in connection with the investigation of an incident (Incident # [REDACTED]) near your home.

A message from Lt II Gavin:

The LAPD is investigating [REDACTED]
[REDACTED]
[REDACTED]

Sharing your video recordings with Los Angeles Police Department is entirely optional and will not provide the department with access to your Ring device(s). If you choose to share your Ring video recordings, the Los Angeles Police Department will also receive your email address and street address. Click the button below to review and share select Ring video recordings.

Check Your Ring Videos*

*launches the Ring App

If you do not wish to participate, simply ignore this request and nothing will be shared with the Los Angeles Police Department, including whether or not this request was sent to you. If you do not wish to receive requests like these in the future, [click here](#) to opt out.

If you have questions or additional information that can assist **Lt Il Gavin**, call [REDACTED] or email 25710@lapd.online and reference **Incident # [REDACTED]**. For more information about video requests, including how your shared videos may be used by public safety agencies, visit our [FAQ](#).

Stay safe,
Ring Team

[Click here to opt-out from future requests to share footage](#)



Email intended for 25710@lapd.online
© 2020 Ring LLC or its affiliates 1523 26th Street Santa Monica, CA 90404
[Privacy Notice](#) | [Support](#) | [Terms of Service](#)



From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Monday, June 15, 2020 12:37 PM
To: Albert Gavin
Subject: Login issues

Categories: responsive

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hi Jim,

I'm your account manager at Ring and I can help with your login issue on your phone. First, can you make sure you are using the website [REDACTED]?

If the issue continues using that website, please let me know the best number to call you at and we can troubleshoot.

Thanks,
Cody

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

From: Ring Team <videorequest@ring.com>
Sent: Friday, June 12, 2020 12:41 PM
To: Brian Lee
Subject: Los Angeles Police Department is requesting your help

Categories: responsive

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

This is your copy of the Request Video email.
The links below have been disabled in this copy, but the links are active for Ring users.



Dear **Brian**,

Ring is contacting you on behalf of **PII - OWB Brian Lee** of the **Los Angeles Police Department**, who is seeking videos recorded between [REDACTED]
[REDACTED], in connection with the investigation of an incident (Incident # [REDACTED]) near your home.

A message from PII - OWB Lee:



Sharing your video recordings with Los Angeles Police Department is entirely optional and will not provide the department with access to your Ring device(s). If you choose to share your Ring video recordings, the Los Angeles Police Department will also receive your email address and street address. Click the button below to review and share select Ring video recordings.

Check Your Ring Videos*

*launches the Ring App

If you do not wish to participate, simply ignore this request and nothing will be shared with the Los Angeles Police Department, including whether or not this request was sent to you. If you do not wish to receive requests like these in the future, [click here](#) to opt out.

If you have questions or additional information that can assist **PII - OWB Lee**, call [REDACTED] or email 41360@lapd.online and reference **Incident # [REDACTED]**. For more information about video requests, including how your shared videos may be used by public safety agencies, visit our [FAQ](#).

Stay safe,
Ring Team

[Click here to opt-out from future requests to share footage](#)



Email intended for 41360@lapd.online

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From: Ring Team <no-reply@ring.com>
Sent: Tuesday, June 9, 2020 8:29 PM
To: Luis Jurado
Subject: New Video Received on Your Case # [REDACTED]

Categories: responsive

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.



A Ring user has submitted
video for one of your cases.

Case Number

[REDACTED]

Incident Location

[REDACTED]

Start Date & Time

[REDACTED]

End Date & Time



Reminder

Shared videos are automatically deleted from your My Cases tab 30 days after the date they are shared. You can retain videos relevant to an investigation by clicking the download button within the My Cases tab.

Have Questions?

Email publicsafety@ring.com with any questions, or visit the help center.

[Visit Help Center](#)

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From: Ring Team <videorequest@ring.com>
Sent: Tuesday, June 9, 2020 6:27 PM
To: Luis Jurado
Subject: Los Angeles Police Department is requesting your help
Categories: responsive

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

This is your copy of the Request Video email.
The links below have been disabled in this copy, but the links are active for Ring users.



Dear Neighbor,

Ring is contacting you on behalf of **Detective III Luis Jurado** of the **Los Angeles Police Department**, who is seeking videos recorded between [REDACTED]
[REDACTED], in connection with the investigation
of an incident (Incident # [REDACTED]) near your home.

A message from Detective III Jurado:

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
Pacific Detectives are seeking video that may lead to the capture [REDACTED]
[REDACTED]

Sharing your video recordings with Los Angeles Police Department is entirely optional and will not provide the department with access to your Ring device(s). If you choose to share your Ring video recordings, the Los Angeles Police Department will also receive your email address and street address. Click the button below to review and share select Ring video recordings.

Check Your Ring Videos*

*launches the Ring App

If you do not wish to participate, simply ignore this request and nothing will be shared with the Los Angeles Police Department, including whether or not this request was sent to you. If you do not wish to receive requests like these in the future, [click here](#) to opt out.

If you have questions or additional information that can assist **Detective III Jurado**, call [REDACTED] or email 32284@lapd.online and reference **Incident # [REDACTED]**. For more information about video requests, including how your shared videos may be used by public safety agencies, visit our [FAQ](#).

Stay safe,
Ring Team

[Click here to opt-out from future requests to share footage](#)



Email intended for 32284@lapd.online

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From: Neha Gupta
Sent: Tuesday, June 9, 2020 11:34 AM
To: Cody Rasmus
Subject: RE: Devonshire RDs
Attachments: devonshire.zip

Categories: responsive

Hi Cody,

Please see the attached folder with the files requested, hope this helps.

Sorry it took so long.

If there is anything else that I can do to assist please let me know.

Thank you

Neha

Respectfully,

Neha Gupta, CCIA, TLO
Crime and Intelligence Analyst II
LAPD Devonshire Area
email: n5020@lapd.online
email: devaccic@lapd.online
office: (818) 832-0601

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From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Tuesday, June 02, 2020 4:47 PM
To: Neha Gupta <n5020@lapd.online>
Subject: Re: Devonshire RDs

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hi Neha,

Do you happen to have the Shapefiles on hand? That will allow us to create the areas with more accuracy. The package of files that we usually receive are: cpg, dbf, prj, sbn, sbx, shp, shp, xml, shx

Thanks,
Cody

On Thu, May 28, 2020 at 1:06 PM Neha Gupta <n5020@lapd.online> wrote:

Sounds good!

Thanks

Neha

From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Thursday, May 28, 2020 10:25 AM
To: Neha Gupta <n5020@lapd.online>
Cc: Raymond Lucas <41888@lapd.online>
Subject: Re: Devonshire RDs

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Thanks, Neha! I'll have our ops team review this and let you know.

On Thu, May 28, 2020 at 7:52 AM Neha Gupta <n5020@lapd.online> wrote:

Good Morning Cody,

Please see the attached RD Map for Devonshire.

Hope this works!

If there is anything else that we can do here, please let me know.

Thanks for all your help!

Neha

From: Cody Rasmus <cody.rasmus@ring.com>

Sent: Wednesday, May 27, 2020 5:16 PM

To: Neha Gupta <n5020@lapd.online>

Subject: Re: Devonshire RDs

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Thanks for circling back with me, Neha. Much appreciated!

On Wed, May 27, 2020 at 11:21 AM Neha Gupta <n5020@lapd.online> wrote:

Hi Cody,

Hope all is going well.

Thanks for the training session last week and the guide.

I haven't forgotten about the Map, I'm trying to get a copy of Devonshire Area Map that shows the RDs and streets in detail. Hope to have it sometime this week, as soon as I get it, I'll send it your way.

Thanks again.

Neha

Respectfully,

Neha Gupta, CCIA, TLO
Crime and Intelligence Analyst II
LAPD Devonshire Area

email: n5020@lapd.online
email: devaccic@lapd.online
office: (818) 832-0601

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From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Thursday, May 21, 2020 5:25 PM
To: Neha Gupta <n5020@lapd.online>
Subject: Devonshire RDs

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hi Neha,

Hope you're doing well! Thanks for jumping on the quick walk-through today of Regional Posting. I attached the posting guide here - feel free to share with the team.

Do you happen to have a map of the RDs? Ideally in great detail with the streets labeled. Our ops team can add them so you all can target your requests for assistance and PSAs accordingly.

Thanks,
Cody

--

Cody Rasmus

Account Manager, Neighbors

C: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

From: Michele Santillan
Sent: Monday, June 8, 2020 8:23 PM
To: Cody Rasmus
Cc: Terence Keyzer
Subject: Re: Ring Neighbors Portal | LAPD

Categories: responsive

Hi, I was able to log in after all. I did run into an issue, we have a case that is connected to [REDACTED] and when I attempt to create a file, it tell me that the address is out of my jurisdiction. Can we we expand our boundaries or get permission for this case?

Detective III Michele Santillan
Robbery Homicide Division
Homicide Special Section
[REDACTED]
30742@lapd.online

From: Michele Santillan <30742@lapd.online>
Sent: Monday, June 8, 2020 8:11 PM
To: Cody Rasmus <cody.rasmus@ring.com>
Subject: Re: Ring Neighbors Portal | LAPD

Hi,

Thank you for following up, and apologies for taking so long to respond. I tried to activate the account, but I think my invitation expired. I received an error message "400". Any chance you can re-send/reactivate?

Thanks much,
Michele

Detective III Michele Santillan
Robbery Homicide Division
Homicide Special Section
[REDACTED]
30742@lapd.online

From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Monday, March 30, 2020 5:21 PM
To: Cody Rasmus <cody.rasmus@ring.com>
Subject: Ring Neighbors Portal | LAPD

ATTENTION: This email originated outside of LAPD. Please use caution when clicking on hyperlinks or opening attachments if you are unfamiliar with the sender.

Good afternoon,

Hope you are doing well and staying healthy. I'm LAPD's account manager for the Ring Neighbors Portal. I'm reaching out because you have a Neighbors Portal account but you have not activated it yet.

To join, please check your inbox (or spam folder) for an invitation that was sent today and follow the prompts.

Neighbors Portal now works on Internet Explorer 11 (previously only Chrome), so you should have an easier time using it.

Please reach out if you have any questions. I will be happy to help.

Thanks,
Cody

P.S. Our Quickstart Guide is attached.

--

Cody Rasmus

c: [REDACTED]
e: cody.rasmus@ring.com



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Santa Monica, CA 90404
www.ring.com



[Download the Neighbors App.](#)
Join the new neighborhood watch.

[See our agency success stories](#)

From: Michele Santillan
Sent: Monday, June 8, 2020 8:12 PM
To: Cody Rasmus
Subject: Re: Ring Neighbors Portal | LAPD

Categories: responsive

Hi,

Thank you for following up, and apologies for taking so long to respond. I tried to activate the account, but I think my invitation expired. I received an error message "400". Any chance you can re-send/reactivate?

Thanks much,
Michele

Detective III Michele Santillan
Robbery Homicide Division
Homicide Special Section
[REDACTED]
30742@lapd.online

From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Monday, March 30, 2020 5:21 PM
To: Cody Rasmus <cody.rasmus@ring.com>
Subject: Ring Neighbors Portal | LAPD

ATTENTION: This email originated outside of LAPD. Please use caution when clicking on hyperlinks or opening attachments if you are unfamiliar with the sender.

Good afternoon,

Hope you are doing well and staying healthy. I'm LAPD's account manager for the Ring Neighbors Portal. I'm reaching out because you have a Neighbors Portal account but you have not activated it yet.

To join, please check your inbox (or spam folder) for an invitation that was sent today and follow the prompts.

Neighbors Portal now works on Internet Explorer 11 (previously only Chrome), so you should have an easier time using it.

Please reach out if you have any questions. I will be happy to help.

Thanks,
Cody

P.S. Our Quickstart Guide is attached.

--

Cody Rasmus

c: [REDACTED]

e: cody.rasmus@ring.com



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Santa Monica, CA 90404
www.ring.com



[Download the Neighbors App.](#)
Join the new neighborhood watch.

[See our agency success stories](#)

From: Neha Gupta
Sent: Wednesday, June 3, 2020 9:05 AM
To: Cody Rasmus
Subject: Re: Devonshire RDs

Categories: responsive

Hi Cody,

I'm out of the office this week, but when I return next week I can reach out to my GIS section and see if they can provide the shapefile.

Thanks!

Neha :)

Respectfully,
Neha Gupta, CCIA, TLO
Crime and Intelligence Analyst II
LAPD Devonshire Area
email: n5020@lapd.online
email: devaccic@lapd.online
office: (818) 832-0601

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From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Tuesday, June 2, 2020 4:47:14 PM
To: Neha Gupta <n5020@lapd.online>
Subject: Re: Devonshire RDs

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hi Neha,

Do you happen to have the Shapefiles on hand? That will allow us to create the areas with more accuracy. The package of files that we usually receive are: cpg, dbf, prj, sbn, sbx, shp, shp, xml, shx

Thanks,
Cody

On Thu, May 28, 2020 at 1:06 PM Neha Gupta <n5020@lapd.online> wrote:

Sounds good!

Thanks

Neha

From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Thursday, May 28, 2020 10:25 AM
To: Neha Gupta <n5020@lapd.online>
Cc: Raymond Lucas <41888@lapd.online>
Subject: Re: Devonshire RDs

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Thanks, Neha! I'll have our ops team review this and let you know.

On Thu, May 28, 2020 at 7:52 AM Neha Gupta <n5020@lapd.online> wrote:
Good Morning Cody,

Please see the attached RD Map for Devonshire.

Hope this works!

If there is anything else that we can do here, please let me know.

Thanks for all your help!

Neha

From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Wednesday, May 27, 2020 5:16 PM
To: Neha Gupta <n5020@lapd.online>
Subject: Re: Devonshire RDs

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Thanks for circling back with me, Neha. Much appreciated!

On Wed, May 27, 2020 at 11:21 AM Neha Gupta <n5020@lapd.online> wrote:
Hi Cody,

Hope all is going well.

Thanks for the training session last week and the guide.

I haven't forgotten about the Map, I'm trying to get a copy of Devonshire Area Map that shows the RDs and streets in detail. Hope to have it sometime this week, as soon as I get it, I'll send it your way.

Thanks again.

Neha

Respectfully,

Neha Gupta, CCIA, TLO
Crime and Intelligence Analyst II
LAPD Devonshire Area
email: n5020@lapd.online
email: devaccic@lapd.online
office: (818) 832-0601

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From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Thursday, May 21, 2020 5:25 PM
To: Neha Gupta <n5020@lapd.online>
Subject: Devonshire RDs

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hi Neha,

Hope you're doing well! Thanks for jumping on the quick walk-through today of Regional Posting. I attached the posting guide here - feel free to share with the team.

Do you happen to have a map of the RDs? Ideally in great detail with the streets labeled. Our ops team can add them so you all can target your requests for assistance and PSAs accordingly.

Thanks,
Cody

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Tuesday, June 2, 2020 4:47 PM
To: Neha Gupta
Subject: Re: Devonshire RDs

Categories: responsive

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hi Neha,

Do you happen to have the Shapefiles on hand? That will allow us to create the areas with more accuracy. The package of files that we usually receive are: cpg, dbf, prj, sbn, sbx, shp, shp, xml, shx

Thanks,
Cody

On Thu, May 28, 2020 at 1:06 PM Neha Gupta <n5020@lapd.online> wrote:
Sounds good!

Thanks

Neha

From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Thursday, May 28, 2020 10:25 AM
To: Neha Gupta <n5020@lapd.online>
Cc: Raymond Lucas <41888@lapd.online>
Subject: Re: Devonshire RDs

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Thanks, Neha! I'll have our ops team review this and let you know.

On Thu, May 28, 2020 at 7:52 AM Neha Gupta <n5020@lapd.online> wrote:
Good Morning Cody,

Please see the attached RD Map for Devonshire.

Hope this works!

If there is anything else that we can do here, please let me know.

Thanks for all your help!

Neha

From: Cody Rasmus <cody.rasmus@ring.com>

Sent: Wednesday, May 27, 2020 5:16 PM

To: Neha Gupta <n5020@lapd.online>

Subject: Re: Devonshire RDs

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Thanks for circling back with me, Neha. Much appreciated!

On Wed, May 27, 2020 at 11:21 AM Neha Gupta <n5020@lapd.online> wrote:

Hi Cody,

Hope all is going well.

Thanks for the training session last week and the guide.

I haven't forgotten about the Map, I'm trying to get a copy of Devonshire Area Map that shows the RDs and streets in detail. Hope to have it sometime this week, as soon as I get it, I'll send it your way.

Thanks again.

Neha

Respectfully,

Neha Gupta, CCIA, TLO
Crime and Intelligence Analyst II
LAPD Devonshire Area
email: n5020@lapd.online
email: devaccic@lapd.online
office: (818) 832-0601

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From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Thursday, May 21, 2020 5:25 PM
To: Neha Gupta <n5020@lapd.online>
Subject: Devonshire RDs

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hi Neha,

Hope you're doing well! Thanks for jumping on the quick walk-through today of Regional Posting. I attached the posting guide here - feel free to share with the team.

Do you happen to have a map of the RDs? Ideally in great detail with the streets labeled. Our ops team can add them so you all can target your requests for assistance and PSAs accordingly.

Thanks,
Cody

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Tuesday, June 2, 2020 4:17 PM
To: Samantha Fiedler
Subject: Discount

Categories: responsive

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hi Samantha,

Thanks for reaching out. You can find the discount for first responders here:

Thanks,
Cody

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

From: Ring Team <no-reply@ring.com>
Sent: Monday, June 1, 2020 1:26 PM
To: Gerry Chamberlain
Subject: New Video Received on Your Case # [REDACTED]

Categories: responsive

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.



A Ring user has submitted
video for one of your cases.

Case Number

[REDACTED]

Incident Location

[REDACTED]

Start Date & Time

[REDACTED]

End Date & Time



Reminder

Shared videos are automatically deleted from your My Cases tab 30 days after the date they are shared. You can retain videos relevant to an investigation by clicking the download button within the My Cases tab.

Have Questions?

Email publicsafety@ring.com with any questions, or visit the help center.

[Visit Help Center](#)

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From: Ring Team <videorequest@ring.com>
Sent: Monday, June 1, 2020 11:24 AM
To: Gerry Chamberlain
Subject: Los Angeles Police Department is requesting your help

Categories: responsive

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

This is your copy of the Request Video email.
The links below have been disabled in this copy, but the links are active for Ring users.



Dear Neighbor,

Ring is contacting you on behalf of **Detective Gerry Chamberlain** of the **Los Angeles Police Department**, who is seeking videos recorded between [REDACTED]
[REDACTED], in connection with the investigation
of an incident (Incident # [REDACTED]) near your home.

A message from Detective Chamberlain:

[REDACTED]
[REDACTED]
[REDACTED] Detectives are looking for any videos depicting [REDACTED]
[REDACTED]

Sharing your video recordings with Los Angeles Police Department is entirely optional and will not provide the department with access to your Ring device(s). If you choose to share your Ring video recordings, the Los Angeles Police Department will also receive your email address and street address. Click the button below to review and share select Ring video recordings.

Check Your Ring Videos*

*launches the Ring App

If you do not wish to participate, simply ignore this request and nothing will be shared with the Los Angeles Police Department, including whether or not this request was sent to you. If you do not wish to receive requests like these in the future, [click here](#) to opt out.

If you have questions or additional information that can assist **Detective Chamberlain**, call [REDACTED] or email 35201@lapd.online and reference **Incident #** [REDACTED]. For more information about video requests, including how your shared videos may be used by public safety agencies, visit our [FAQ](#).

Stay safe,
Ring Team

[Click here to opt-out from future requests to share footage](#)



Email intended for 35201@lapd.online

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From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Friday, May 29, 2020 2:57 PM
To: Claudia Guillen
Subject: Re: Ring Neighbors | Quick Call - LAPD

Categories: responsive

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hi Officer Guillen,

I just tried your phone. I'm sorry for the delay, I was out earlier this week. If you're available today, can you give me a call back at [REDACTED]?

On Tue, May 26, 2020 at 7:13 AM Claudia Guillen <42402@lapd.online> wrote:
Good morning!

I apologize. I am at the station the rest of the week except Wednesday. Let me know which day and time works best for you.

From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Thursday, May 21, 2020 5:51 PM
To: Claudia Guillen <42402@lapd.online>
Subject: Re: Ring Neighbors | Quick Call - LAPD

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

No problem at all! I tried you just before 1700, sorry I missed you. I can try you back tomorrow if you're available?

On Thu, May 21, 2020 at 3:45 PM Claudia Guillen <42402@lapd.online> wrote:
I apologize, I was out in the field. I am back, is it still a good time?

From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Thursday, May 21, 2020 3:02 PM
To: Claudia Guillen <42402@lapd.online>
Subject: Re: Ring Neighbors | Quick Call - LAPD

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hi Officer Guillen,

I just tried your number but it went to Det. Wexler's voicemail. Is there another number I can reach you at? Mine is [REDACTED] if calling me is easier.

On Wed, May 20, 2020 at 9:37 AM Claudia Guillen <42402@lapd.online> wrote:
That works for me. Desk # is [REDACTED]

From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Wednesday, May 20, 2020 9:19 AM
To: Claudia Guillen <42402@lapd.online>
Subject: Re: Ring Neighbors | Quick Call - LAPD

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Good morning Officer Guillen!

Tomorrow would work best. I'll send over a calendar invite for 1500, if that works?

Also, what's the best number to reach you at?

On Wed, May 20, 2020 at 7:04 AM Claudia Guillen <42402@lapd.online> wrote:
Good morning!

Yes, which day will work best for you?

From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Tuesday, May 19, 2020 7:21 PM
To: Claudia Guillen <42402@lapd.online>
Subject: Re: Ring Neighbors | Quick Call - LAPD

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Good to hear! I apologize, I had an afternoon jam packed with meetings. Will you be working tomorrow or Thursday until 1700, by chance?

On Tue, May 19, 2020 at 10:25 AM Claudia Guillen <42402@lapd.online> wrote:
Hi Cody!

Yes, I was able to activate my account. I am working today up until 1700 hours.

Let me know if today works for you for the 10 min call.

Thank you,
Officer Guillen #42402

From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Tuesday, May 19, 2020 10:07 AM
To: Claudia Guillen <42402@lapd.online>
Subject: Ring Neighbors | Quick Call - LAPD

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hi Officer Guillen,

Good to see you were able to activate your account Just want to introduce myself as your Account Manager and main point of contact at Ring.

Do you have 10 minutes for a call this week? I'd like to hear about your role at the department and walk you through a few key pieces of the interface.

In the meantime, remember to use Chrome, Firefox or Internet Explorer 11 when logging in (older versions of Internet Explorer are not compatible).

Thanks,
Cody

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

--

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Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Friday, May 29, 2020 10:15 AM
To: Daniel Gonzalez
Subject: Regional Posting - Wilshire
Attachments: Neighbors - Posting Guide.pdf
Categories: responsive

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hi Dan,

Good catching up with you today. I attached the new Posting Guide that explains how to pick your audience when posting. This is a tool we developed specifically for community outreach folks.

If you see the screenshot below, we have all of the RDs built out, so that your team can connect with specific areas, or the full division.

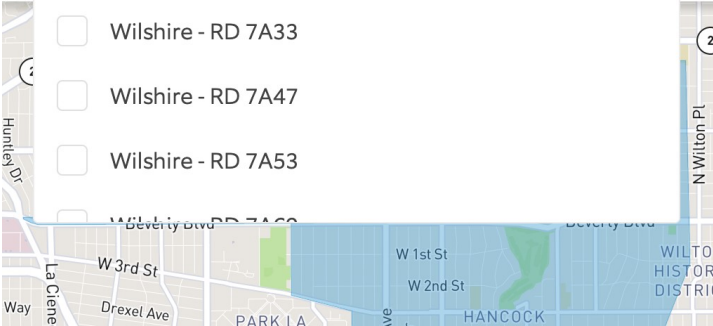
Create ×

Part 1 of 3

Create Regional Post: ⓘ

2 Assigned Areas Selected

- ☐ Wilshire
- ☒ Wilshire - RD 7A1
- ☒ Wilshire - RD 7A17
- ☐ Wilshire - RD 7A21
- ☐ Wilshire - RD 7A33
- ☐ Wilshire - RD 7A47
- ☐ Wilshire - RD 7A53



Again, stay safe. I will circle back with you in a couple weeks when things hopefully cool down.

Thanks,
Cody

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Thursday, May 28, 2020 4:39 PM
To: Daniel Gonzalez
Subject: Re: Check in and feature update

Categories: responsive

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Excellent to hear.

I tried your phone but got your voicemail. I'll give you a call again tomorrow and see if I can catch you before the weekend.

On Thu, May 28, 2020 at 12:29 PM Daniel Gonzalez <27592@lapd.online> wrote:

Hello, Cody.

All healthy on my end. I hope the same for you.

I apologize for the delay. I'm available today and early tomorrow. I can make time next week as well.

Dan

From: Cody Rasmus [mailto:cody.rasmus@ring.com]
Sent: Friday, May 15, 2020 8:24 AM
To: Daniel Gonzalez <27592@lapd.online>
Subject: Check in and feature update

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hi Dan,

I hope you're doing well and staying healthy. I wanted to check in with you about how operations are going with COVID and share with you a new update that we activated for LAPD. Do you have time to connect today or next week?

Thanks,

Cody

--

Cody Rasmus

c: [REDACTED]
e: cody.rasmus@ring.com



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Santa Monica, CA 90404
www.ring.com



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--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]
e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

From: Neha Gupta
Sent: Thursday, May 28, 2020 1:07 PM
To: Cody Rasmus
Subject: Re: Devonshire RDs

Categories: responsive

Sounds good!

Thanks

Neha

From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Thursday, May 28, 2020 10:25 AM
To: Neha Gupta <n5020@lapd.online>
Cc: Raymond Lucas <41888@lapd.online>
Subject: Re: Devonshire RDs

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Thanks, Neha! I'll have our ops team review this and let you know.

On Thu, May 28, 2020 at 7:52 AM Neha Gupta <n5020@lapd.online> wrote:
Good Morning Cody,

Please see the attached RD Map for Devonshire.

Hope this works!

If there is anything else that we can do here, please let me know.

Thanks for all your help!

Neha

From: Cody Rasmus <cody.rasmus@ring.com>

Sent: Wednesday, May 27, 2020 5:16 PM

To: Neha Gupta <n5020@lapd.online>

Subject: Re: Devonshire RDs

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Thanks for circling back with me, Neha. Much appreciated!

On Wed, May 27, 2020 at 11:21 AM Neha Gupta <n5020@lapd.online> wrote:

Hi Cody,

Hope all is going well.

Thanks for the training session last week and the guide.

I haven't forgotten about the Map, I'm trying to get a copy of Devonshire Area Map that shows the RDs and streets in detail. Hope to have it sometime this week, as soon as I get it, I'll send it your way.

Thanks again.

Neha

Respectfully,

Neha Gupta, CCIA, TLO
Crime and Intelligence Analyst II
LAPD Devonshire Area
email: n5020@lapd.online
email: devaccic@lapd.online
office: (818) 832-0601

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From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Thursday, May 21, 2020 5:25 PM
To: Neha Gupta <n5020@lapd.online>
Subject: Devonshire RDs

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hi Neha,

Hope you're doing well! Thanks for jumping on the quick walk-through today of Regional Posting. I attached the posting guide here - feel free to share with the team.

Do you happen to have a map of the RDs? Ideally in great detail with the streets labeled. Our ops team can add them so you all can target your requests for assistance and PSAs accordingly.

Thanks,
Cody

--

Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



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Categories: responsive

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Dan

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www.ring.com



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Join the new neighborhood watch.

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From: Cody Rasmus <cody.rasmus@ring.com>
Sent: Thursday, May 28, 2020 10:25 AM
To: Neha Gupta
Cc: Raymond Lucas
Subject: Re: Devonshire RDs

Categories: responsive

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Thanks for all your help!

Neha

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Thanks again.

Neha

Respectfully,

Neha Gupta, CCIA, TLO
Crime and Intelligence Analyst II
LAPD Devonshire Area
email: n5020@lapd.online
email: devaccic@lapd.online
office: (818) 832-0601

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Sent: Thursday, May 21, 2020 5:25 PM

To: Neha Gupta <n5020@lapd.online>

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Thanks,
Cody

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Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



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Cody Rasmus

Account Manager, Neighbors

c: [REDACTED]

e: cody.rasmus@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com

From: Ring Team <videorequest@ring.com>
Sent: Thursday, May 28, 2020 10:13 AM
To: Michael Matsuda
Subject: Los Angeles Police Department is requesting your help

Categories: responsive

ATTENTION: This email originated outside of LAPD. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

This is your copy of the Request Video email.
The links below have been disabled in this copy, but the links are active for Ring users.



Dear Neighbor,

Ring is contacting you on behalf of **Detective - RHD Michael Matsuda** of the **Los Angeles Police Department**, who is seeking videos recorded between [REDACTED], in connection with the investigation of an incident (Incident # [REDACTED]) near your home.

A message from Detective - RHD Matsuda:



Sharing your video recordings with Los Angeles Police Department is entirely optional and will not provide the department with access to your Ring device(s). If you choose to share your Ring video recordings, the Los Angeles Police Department will also receive your email address and street address. Click the button below to review and share select Ring video recordings.

Check Your Ring Videos*

*launches the Ring App

If you do not wish to participate, simply ignore this request and nothing will be shared with the Los Angeles Police Department, including whether or not this request was sent to you. If you do not wish to receive requests like these in the future, [click here](#) to opt out.

If you have questions or additional information that can assist **Detective - RHD Matsuda**, call [REDACTED] or email 26485@lapd.online and reference **Incident # [REDACTED]**. For more information about video requests, including how your shared videos may be used by public safety agencies, visit our [FAQ](#).

Stay safe,
Ring Team

[Click here to opt-out from future requests to share footage](#)



Email intended for 26485@lapd.online

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From: Neha Gupta
Sent: Thursday, May 28, 2020 7:52 AM
To: Cody Rasmus
Cc: Raymond Lucas
Subject: Re: Devonshire RDs
Attachments: Devonshire RD Map.pdf

Categories: responsive

Good Morning Cody,

Please see the attached RD Map for Devonshire.

Hope this works!

If there is anything else that we can do here, please let me know.

Thanks for all your help!

Neha

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Thanks again.

Neha

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Neha Gupta, CCIA, TLO
Crime and Intelligence Analyst II
LAPD Devonshire Area
email: n5020@lapd.online
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Crime and Intelligence Analyst II
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